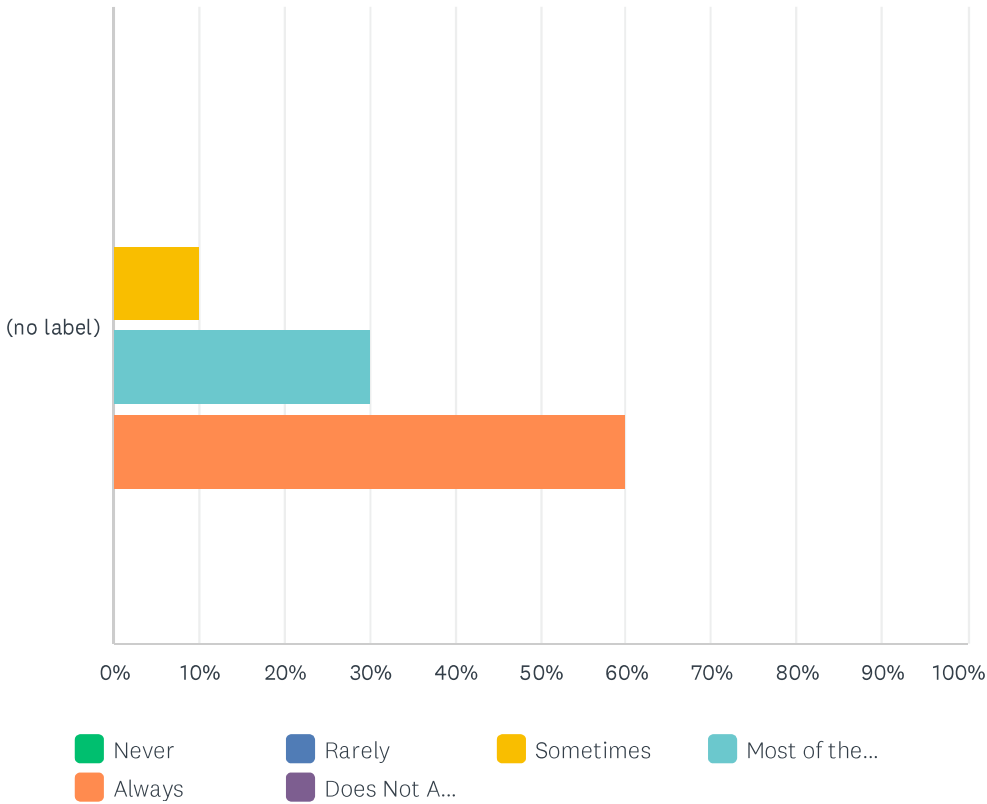


Q1 The staff involve me in decisions about my care

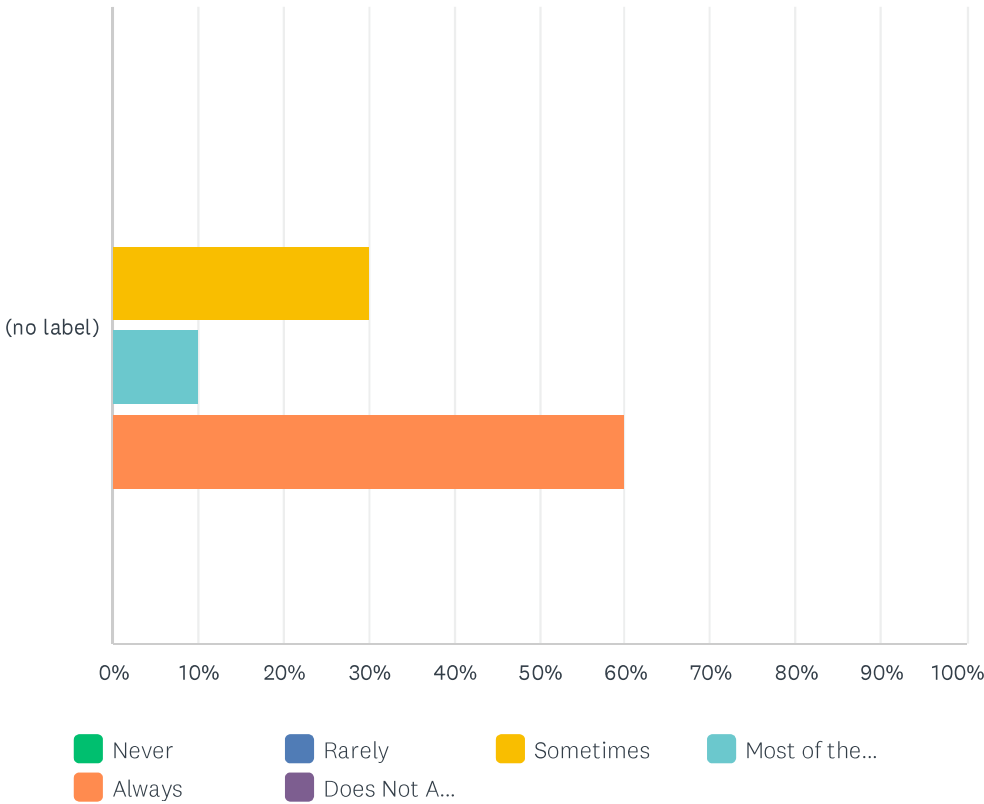
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	30.00% 3	60.00% 6	0.00% 0	10	4.50

Q2 Staff respect my likes/dislikes

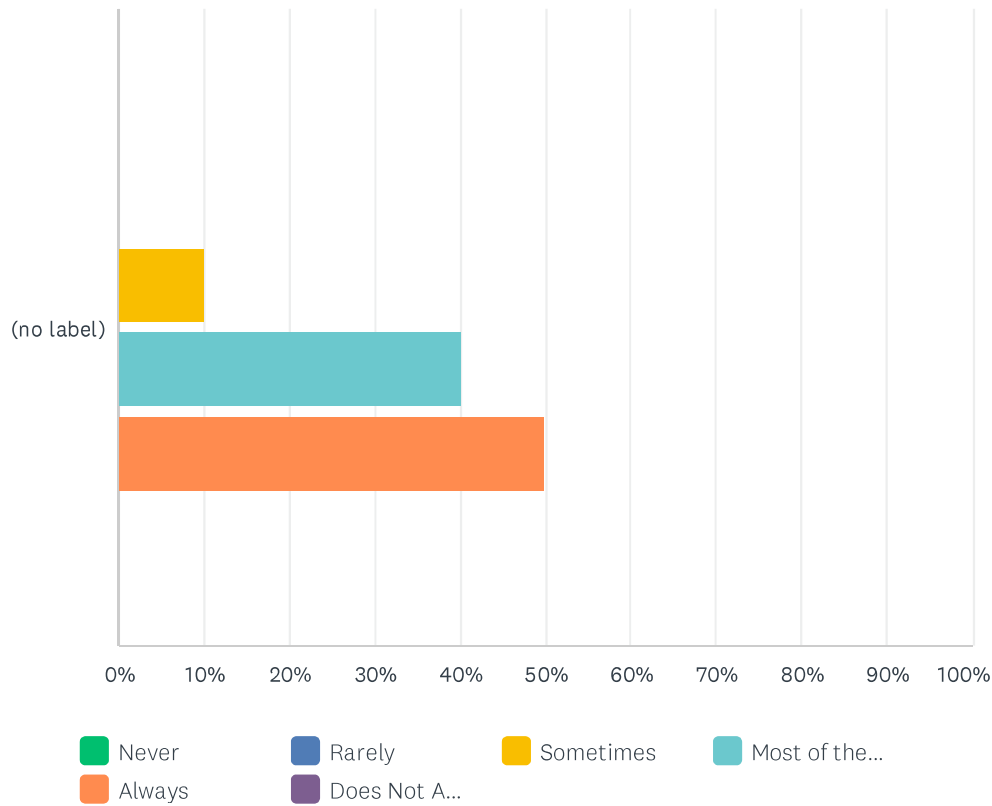
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	30.00% 3	10.00% 1	60.00% 6	0.00% 0	10	4.30

Q3 Staff treat me with respect

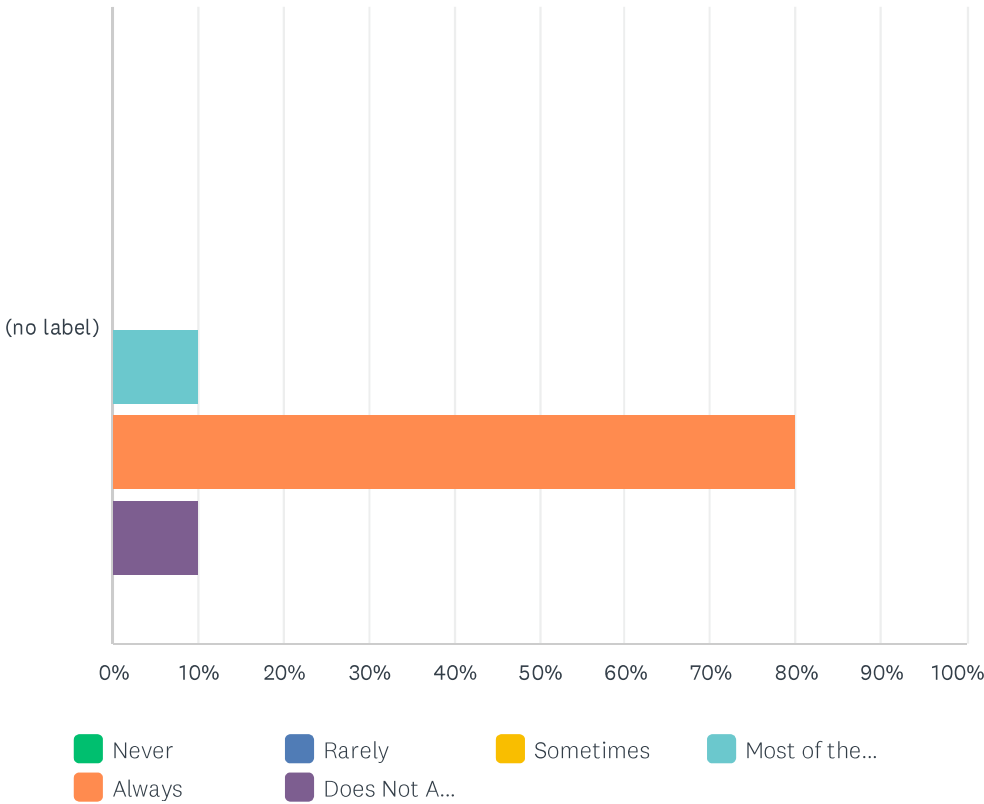
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	40.00% 4	50.00% 5	0.00% 0	10	4.40

Q4 I get my personal care needs met (bathing, grooming, dressing)

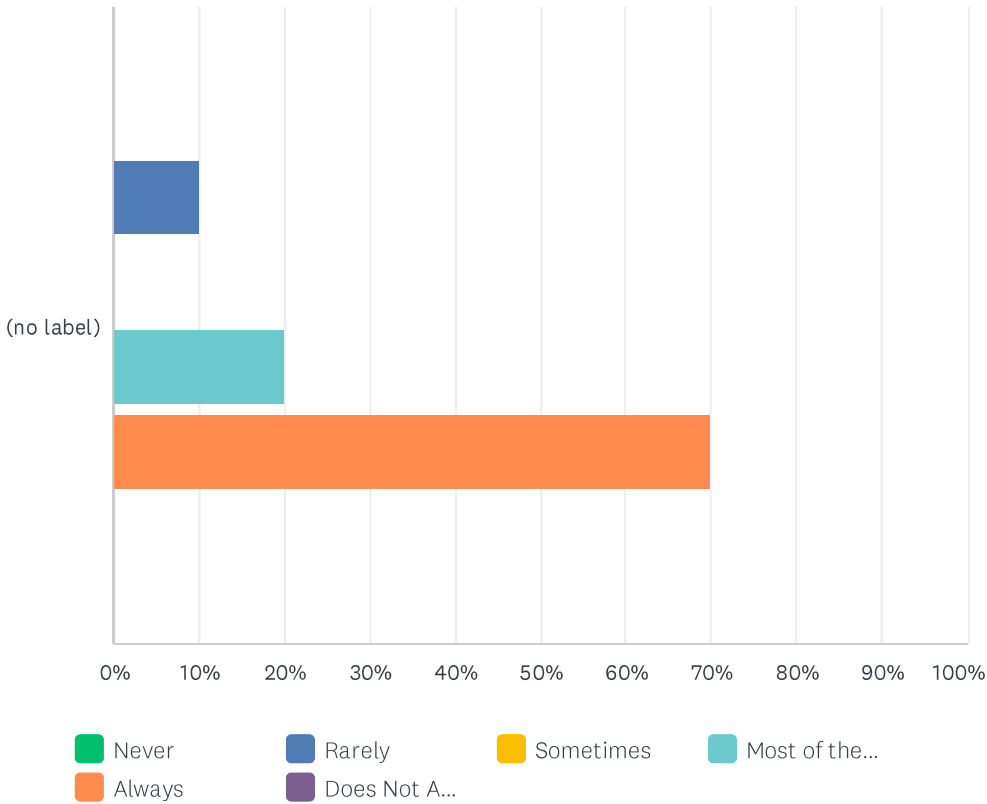
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	10.00% 1	80.00% 8	10.00% 1	10	4.89

Q5 My privacy is respected

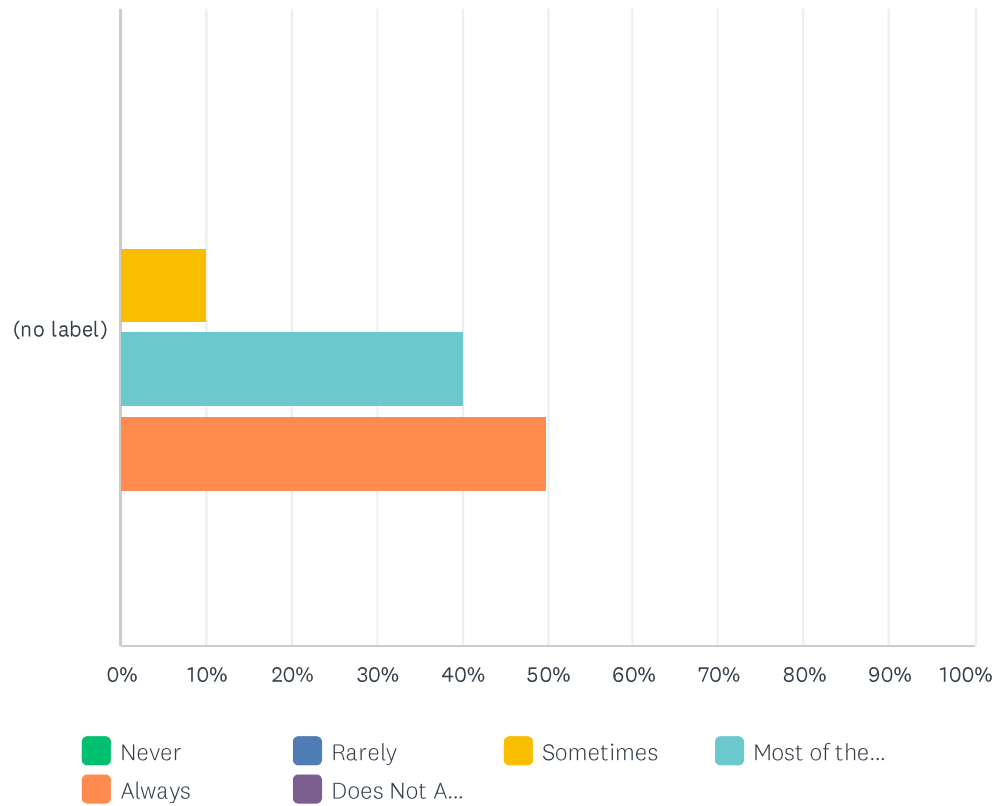
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	10.00% 1	0.00% 0	20.00% 2	70.00% 7	0.00% 0	10	4.50

Q6 I am given choices and they are respected

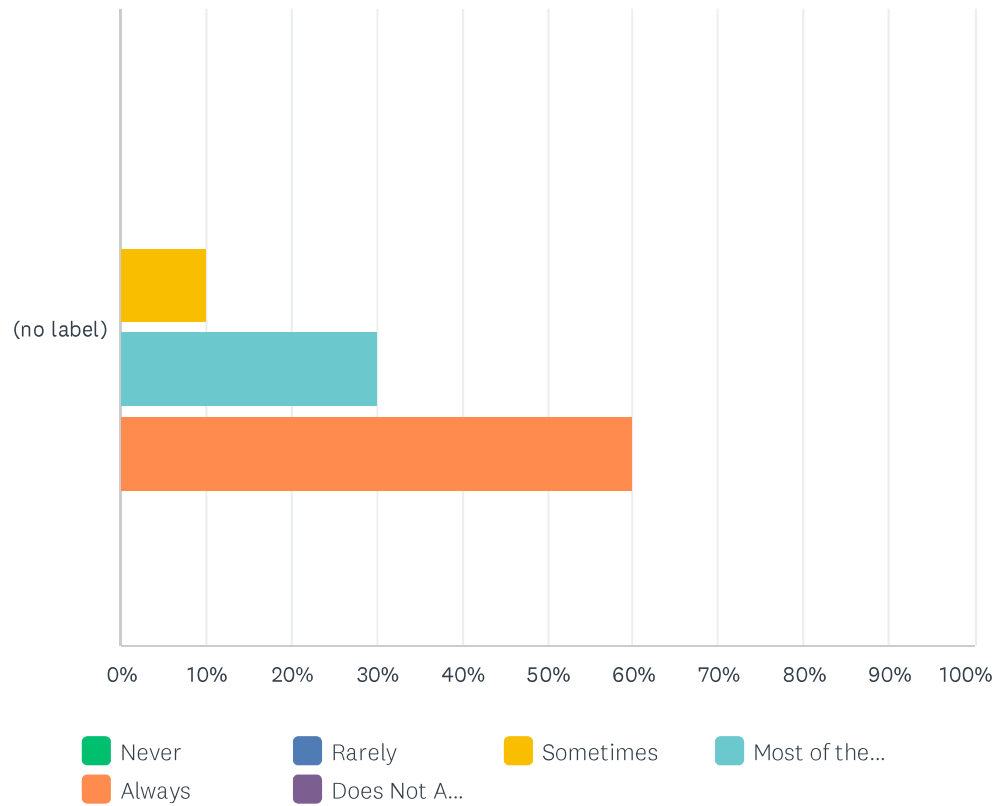
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	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	40.00% 4	50.00% 5	0.00% 0	10	4.40

Q7 My abilities and strengths are supported and encouraged

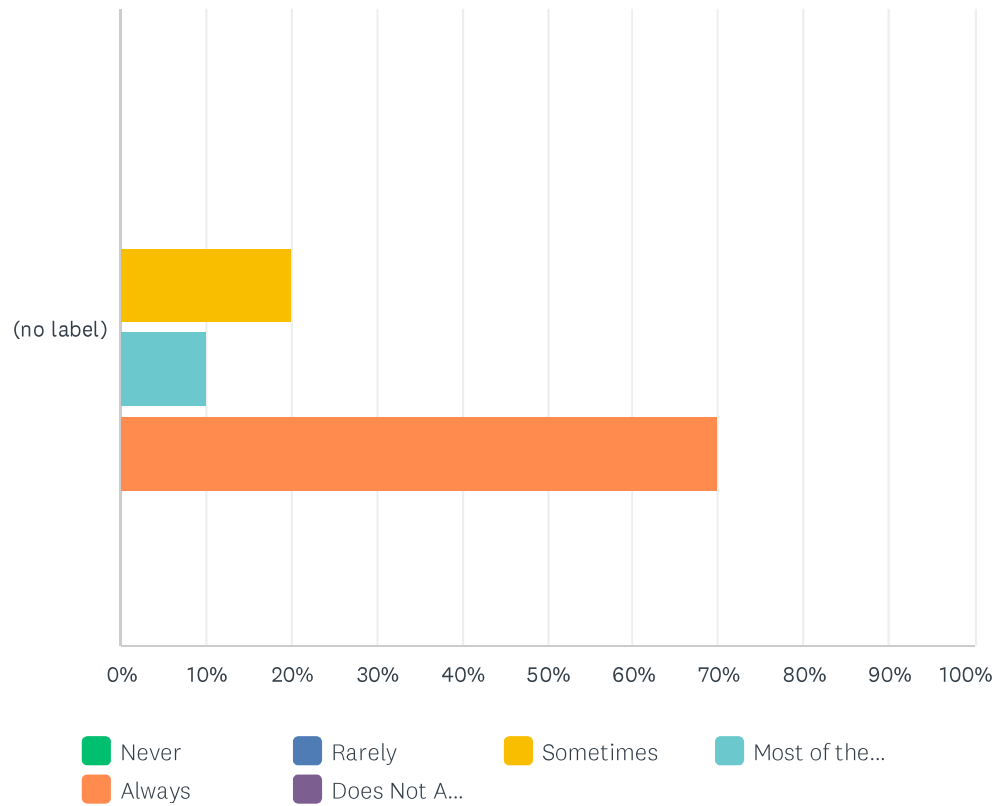
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	30.00% 3	60.00% 6	0.00% 0	10	4.50

Q8 I can express my opinion without fear of consequences

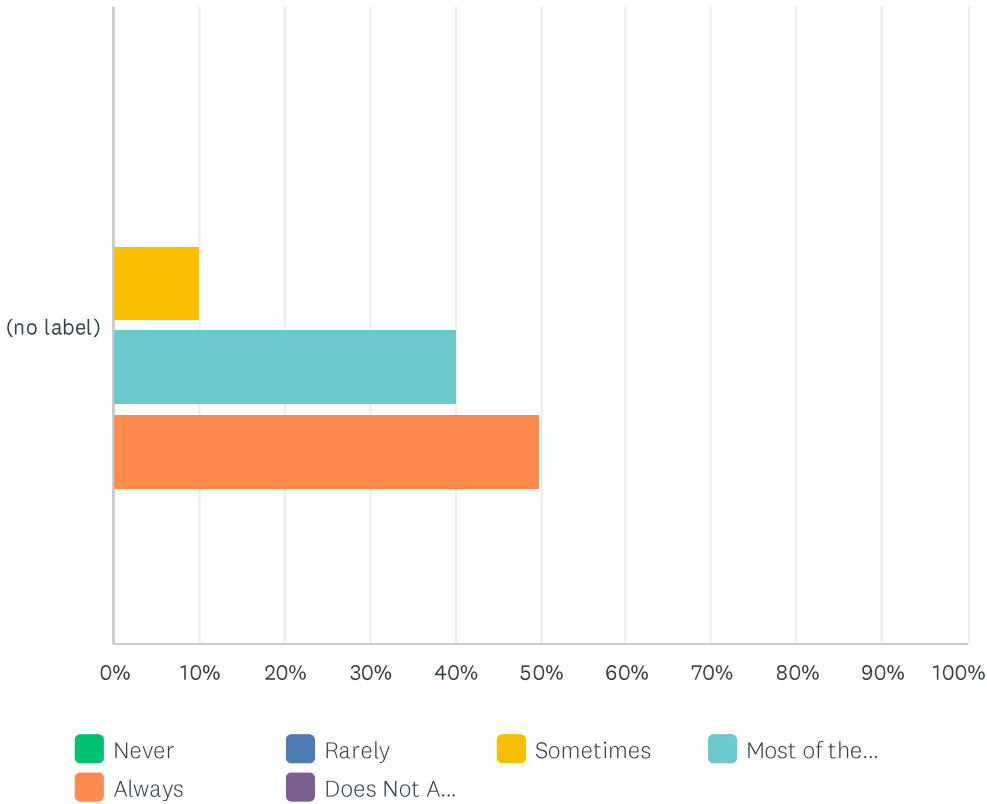
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	20.00% 2	10.00% 1	70.00% 7	0.00% 0	10	4.50

Q9 The staff are good listeners

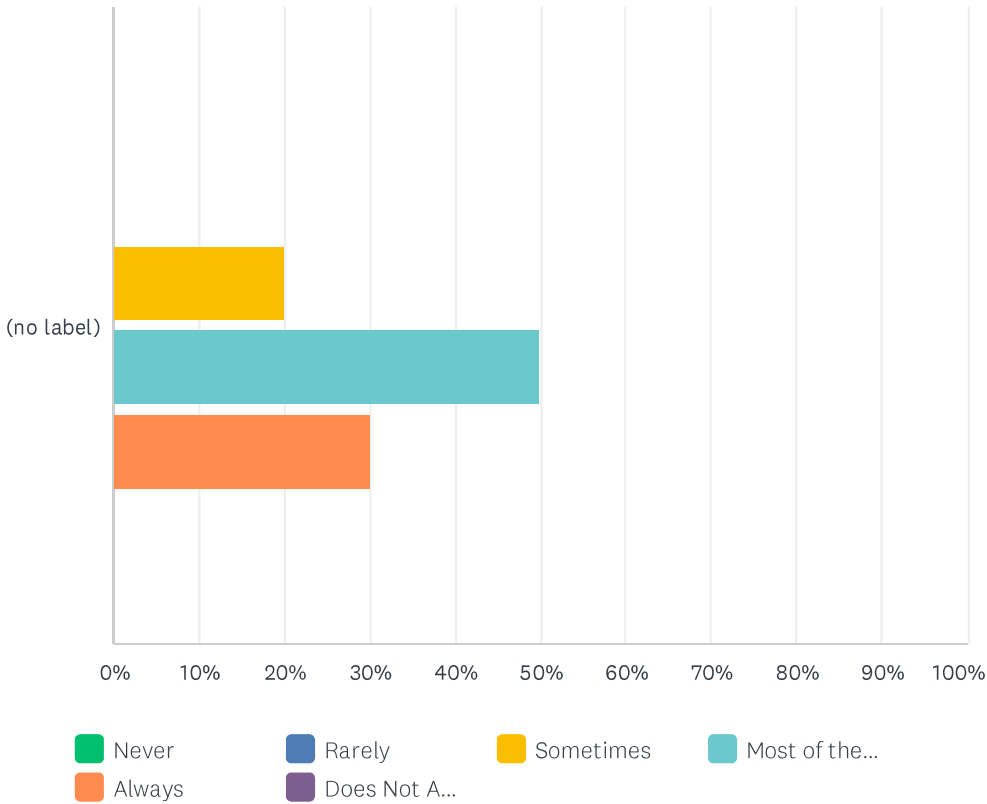
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	40.00% 4	50.00% 5	0.00% 0	10	4.40

Q10 Staff respond promptly when I call

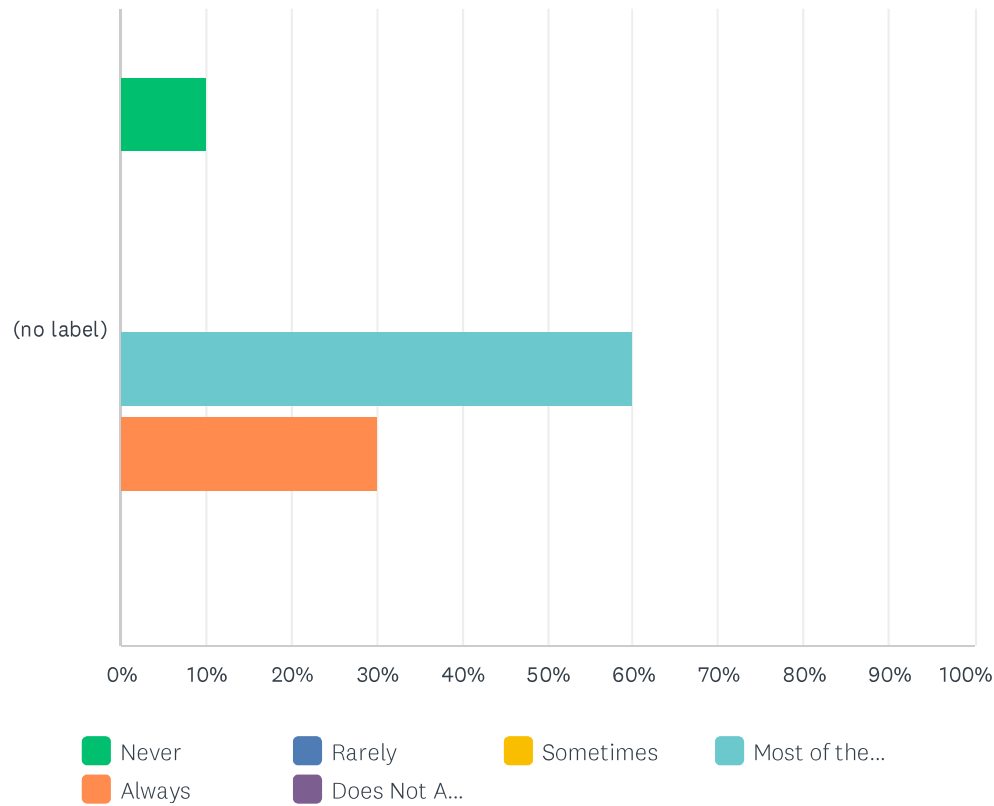
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	20.00% 2	50.00% 5	30.00% 3	0.00% 0	10	4.10

Q11 Staff pay attention to me and the other residents

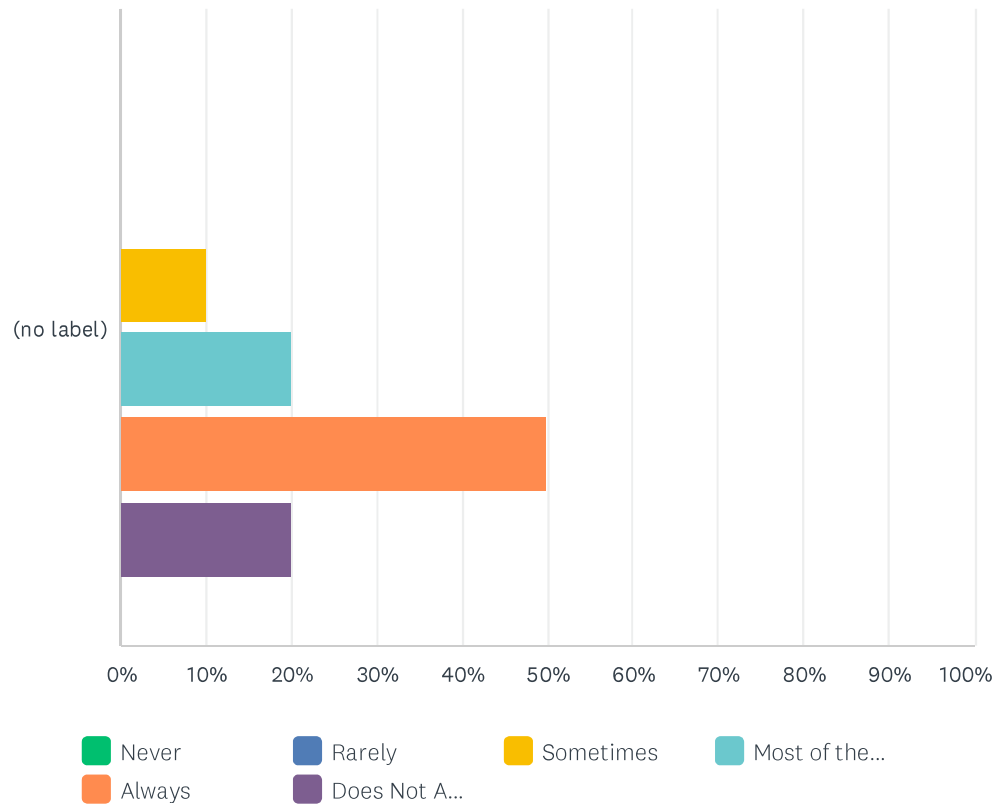
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	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	10.00% 1	0.00% 0	0.00% 0	60.00% 6	30.00% 3	0.00% 0	10	4.00

Q12 Staff are there when I need them emotionally

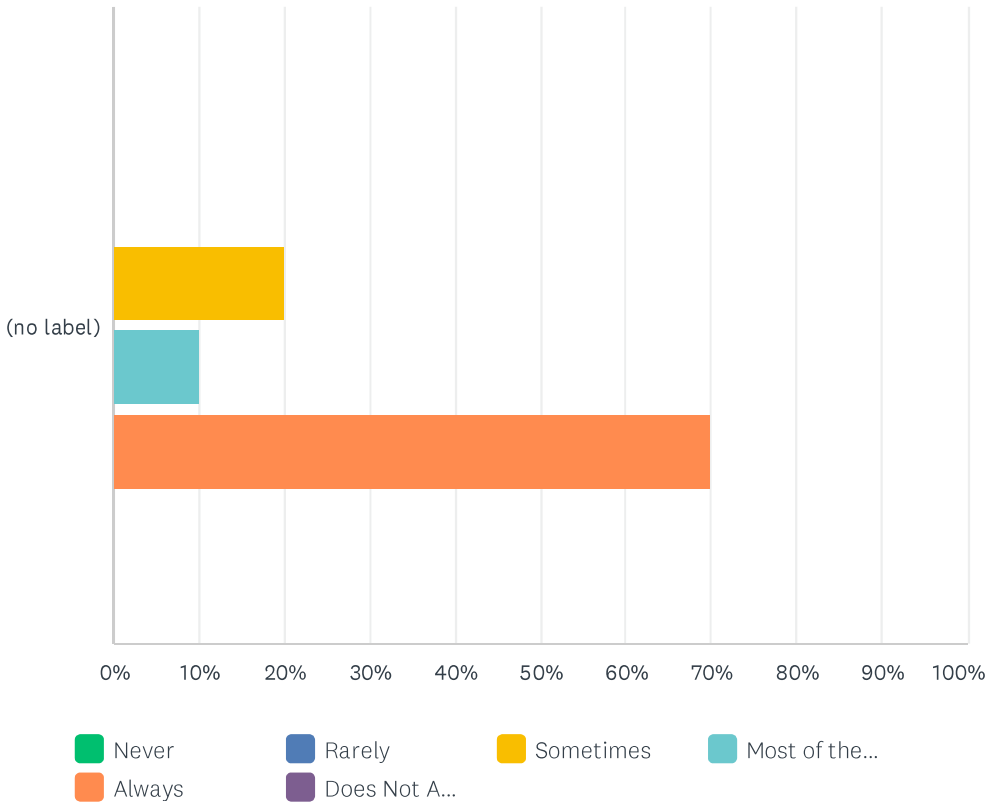
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	20.00% 2	50.00% 5	20.00% 2	10	4.50

Q13 I feel safe in my room

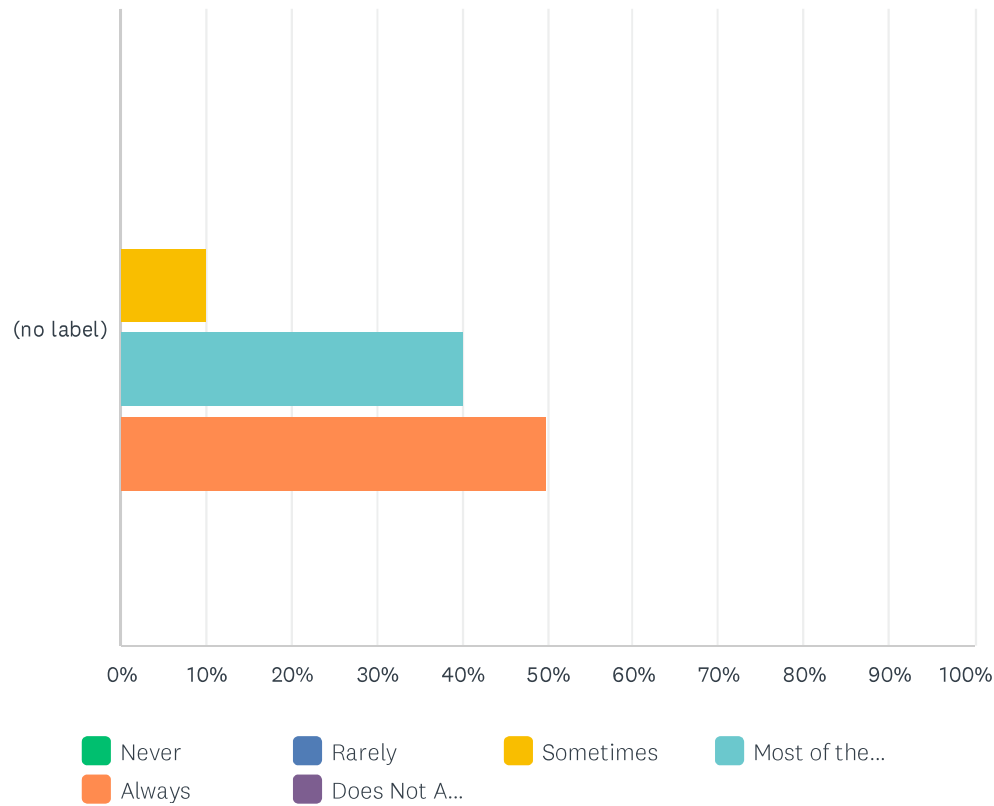
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	20.00% 2	10.00% 1	70.00% 7	0.00% 0	10	4.50

Q14 The staff tell me why they come to your room

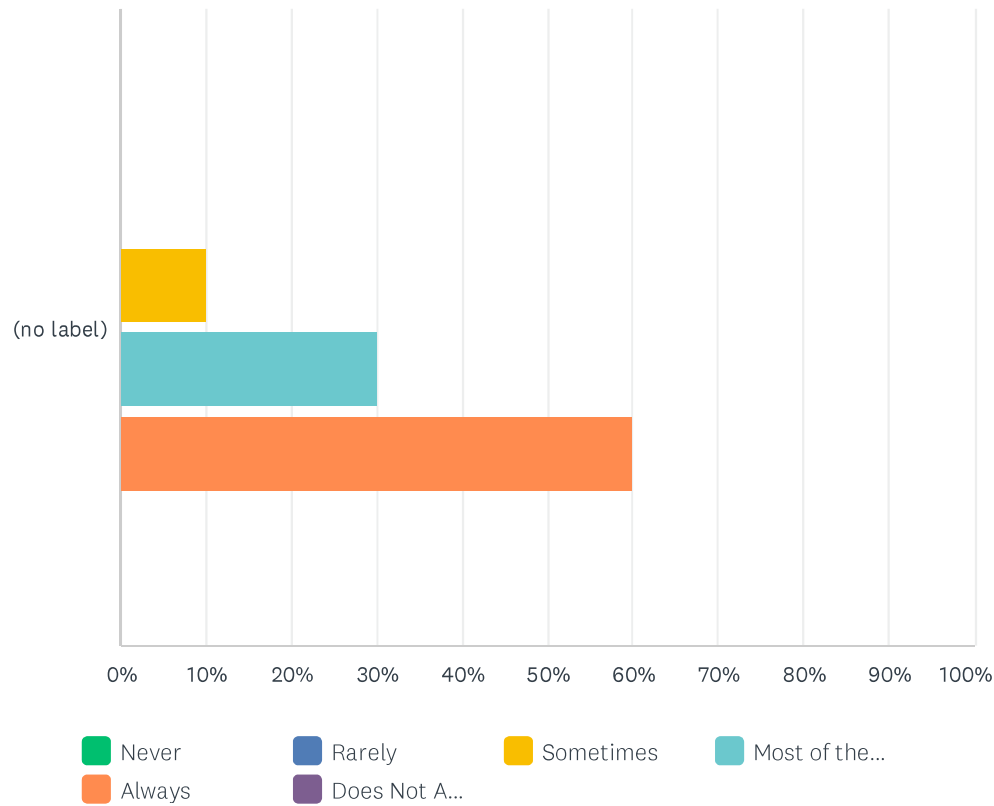
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	40.00% 4	50.00% 5	0.00% 0	10	4.40

Q15 The staff act in a professional manner when they deal with me

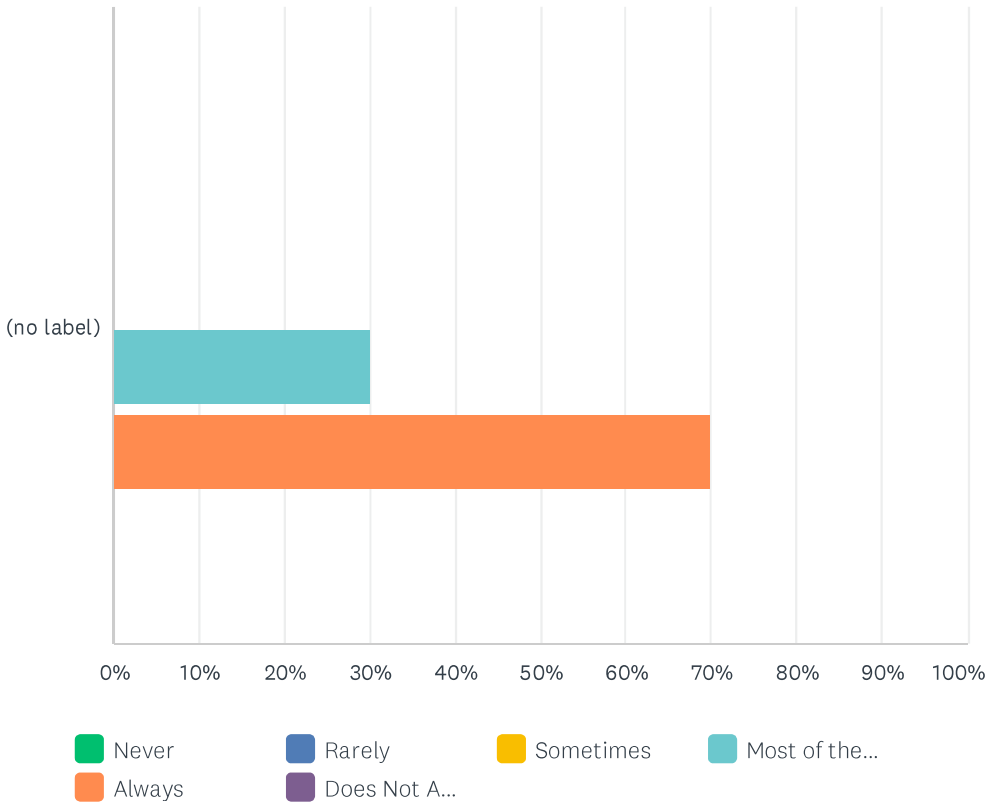
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	30.00% 3	60.00% 6	0.00% 0	10	4.50

Q16 Overall, I am happy with the nursing care

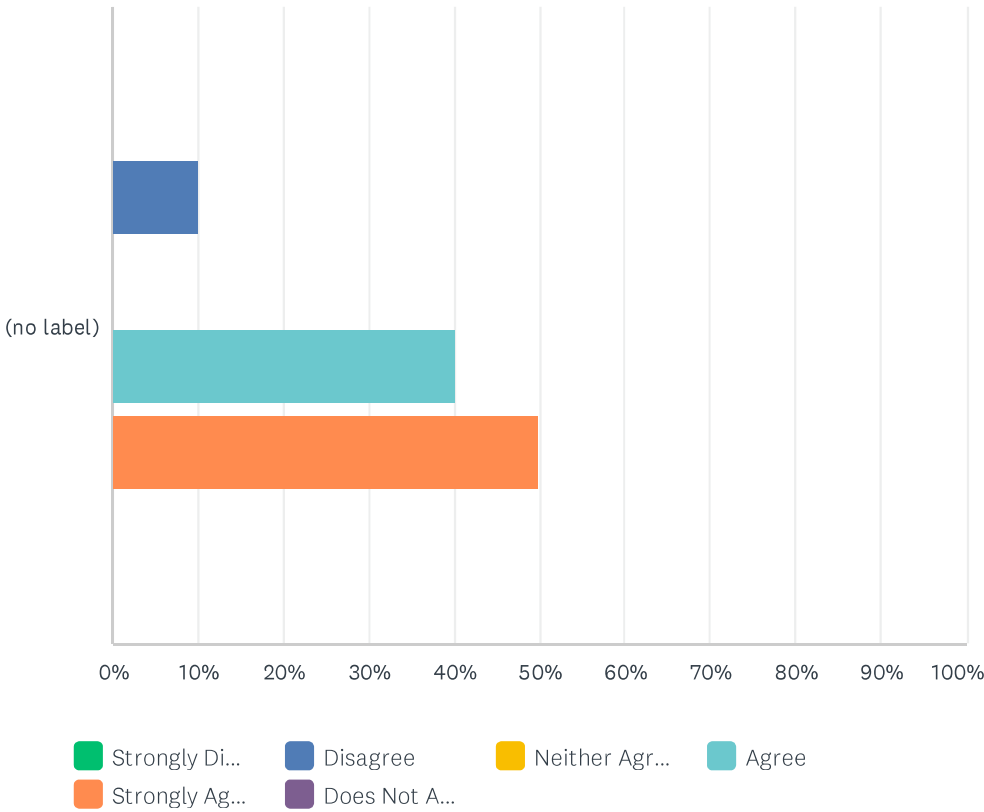
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	30.00% 3	70.00% 7	0.00% 0	10	4.70

Q17 The staff are friendly and courteous

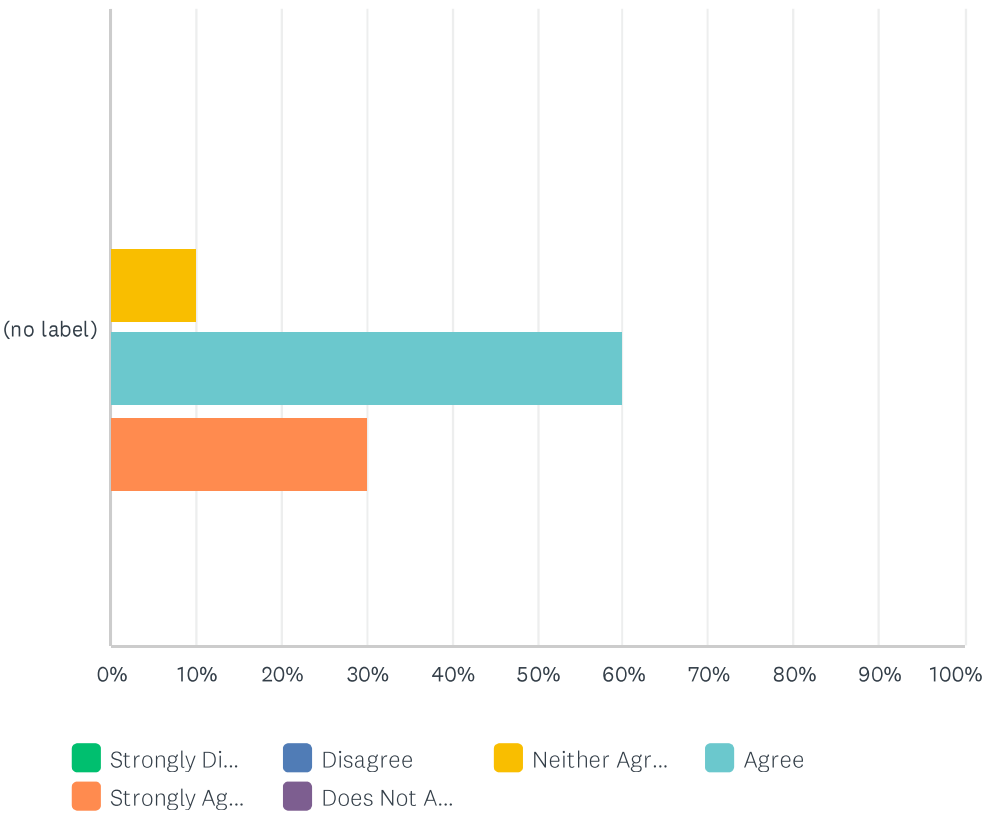
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	10.00% 1	0.00% 0	40.00% 4	50.00% 5	0.00% 0	10	4.30

Q18 Do the staff take time to have conversations with the residents?

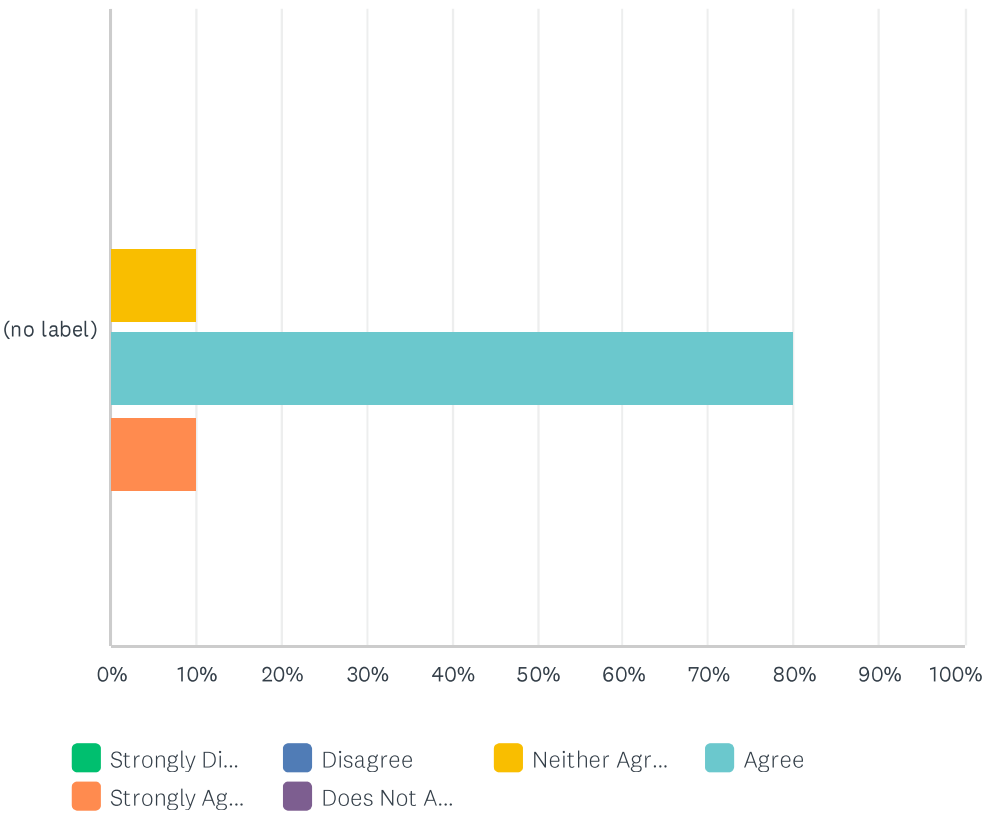
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	60.00% 6	30.00% 3	0.00% 0	10	4.20

Q19 When I tell the staff a concern I feel they listen

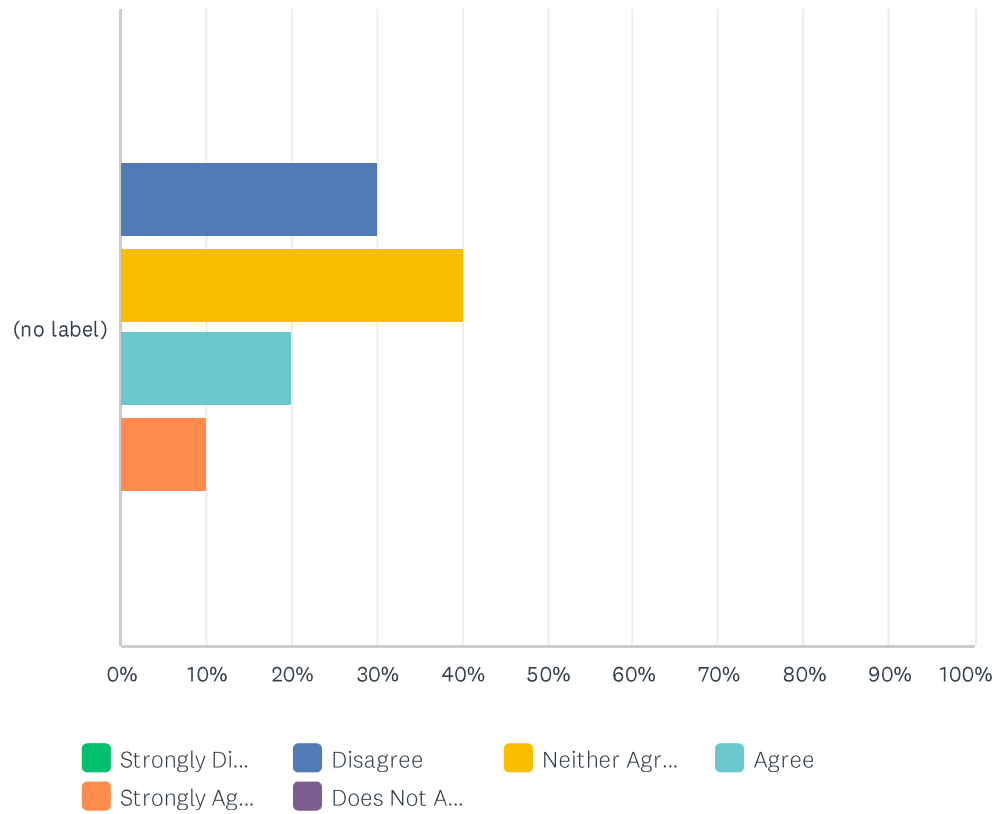
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	80.00% 8	10.00% 1	0.00% 0	10	4.00

Q20 Do problems get resolved in a timely manner?

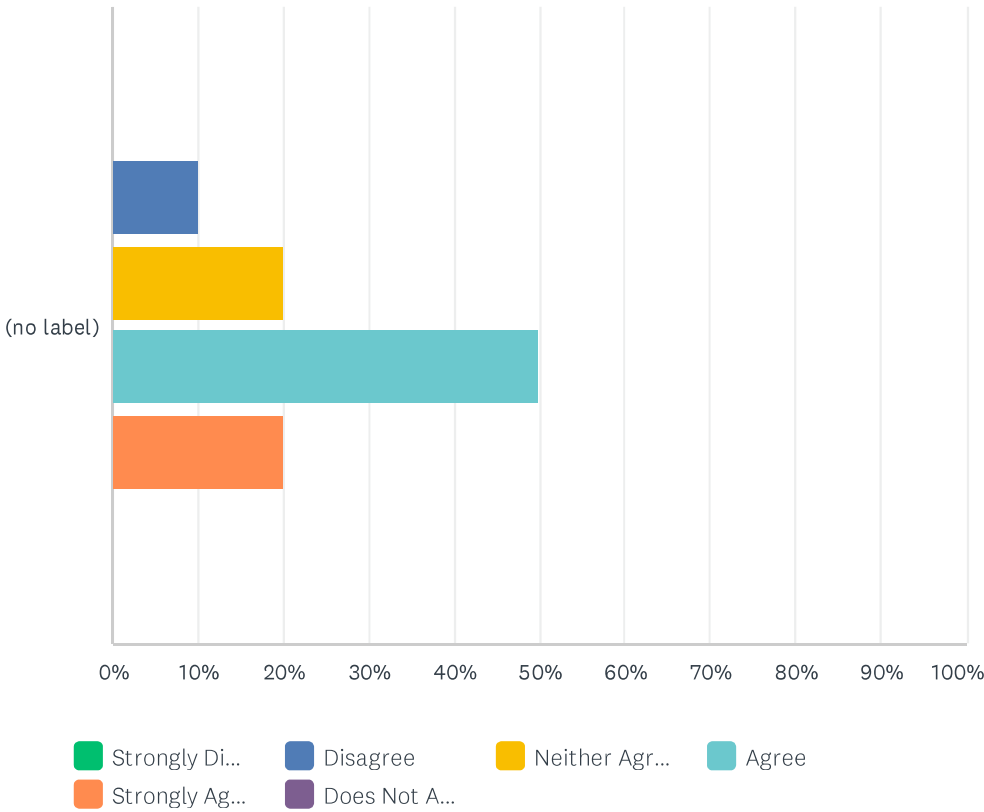
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	30.00% 3	40.00% 4	20.00% 2	10.00% 1	0.00% 0	10	3.10

Q21 Are you given feedback/ answers to your questions and concerns?

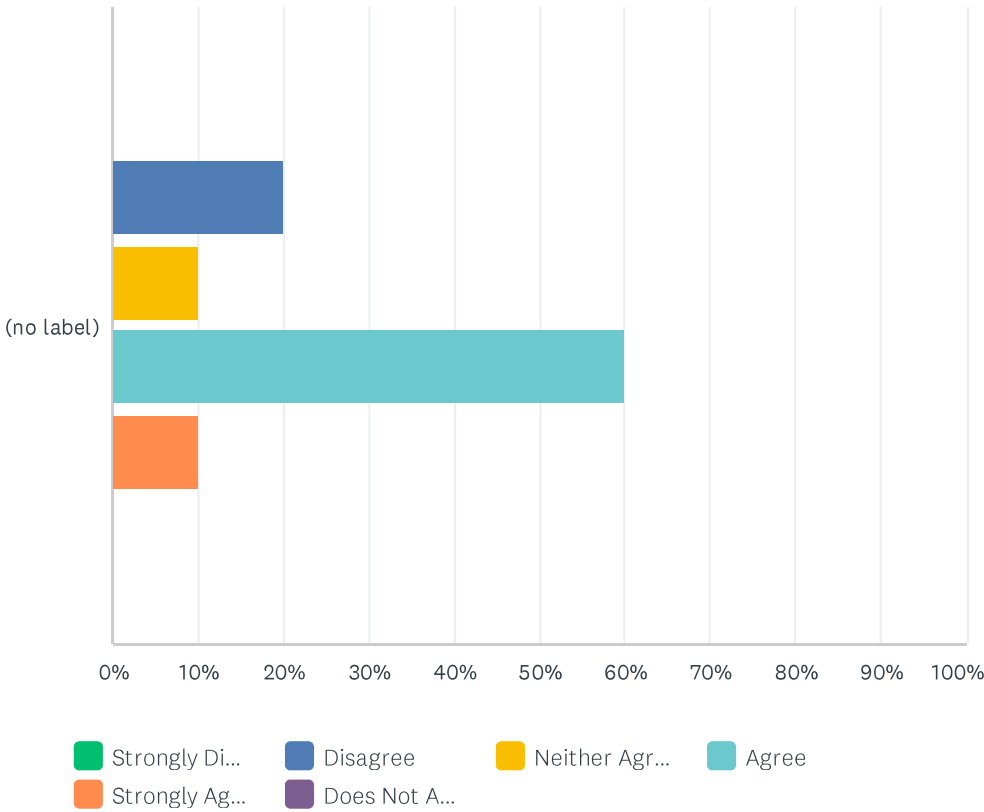
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	10.00% 1	20.00% 2	50.00% 5	20.00% 2	0.00% 0	10	3.80

Q22 Overall, I'm satisfied with how problems are handled

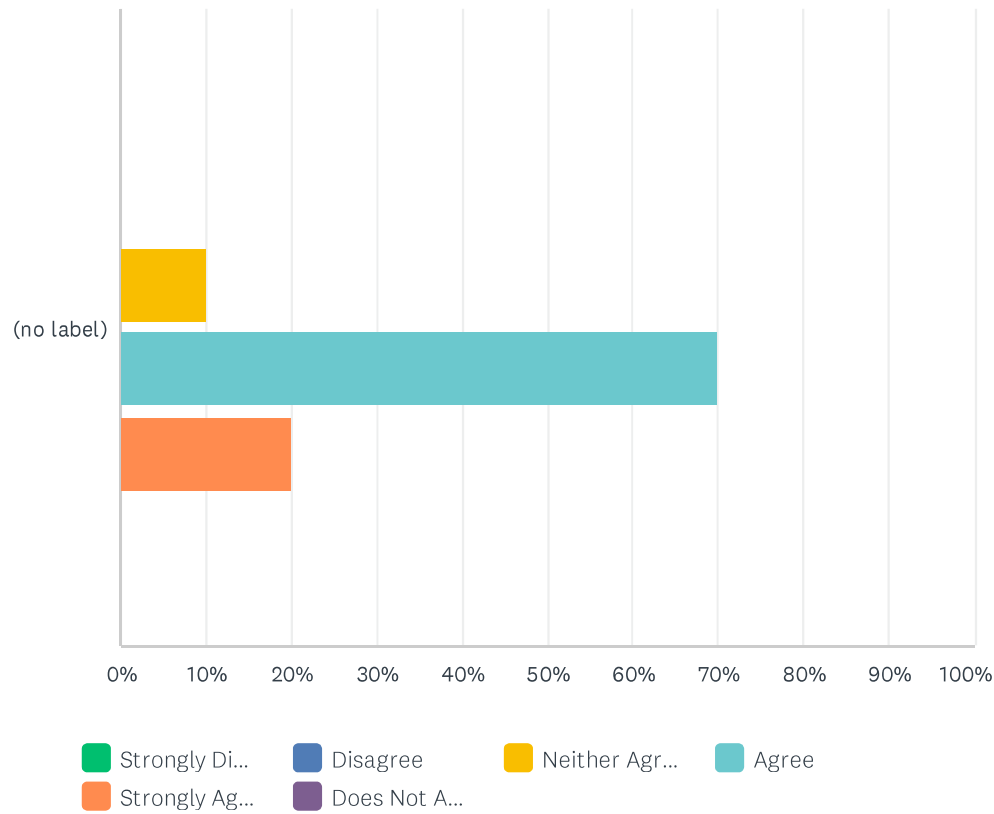
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	20.00% 2	10.00% 1	60.00% 6	10.00% 1	0.00% 0	10	3.60

Q23 The home is kept clean

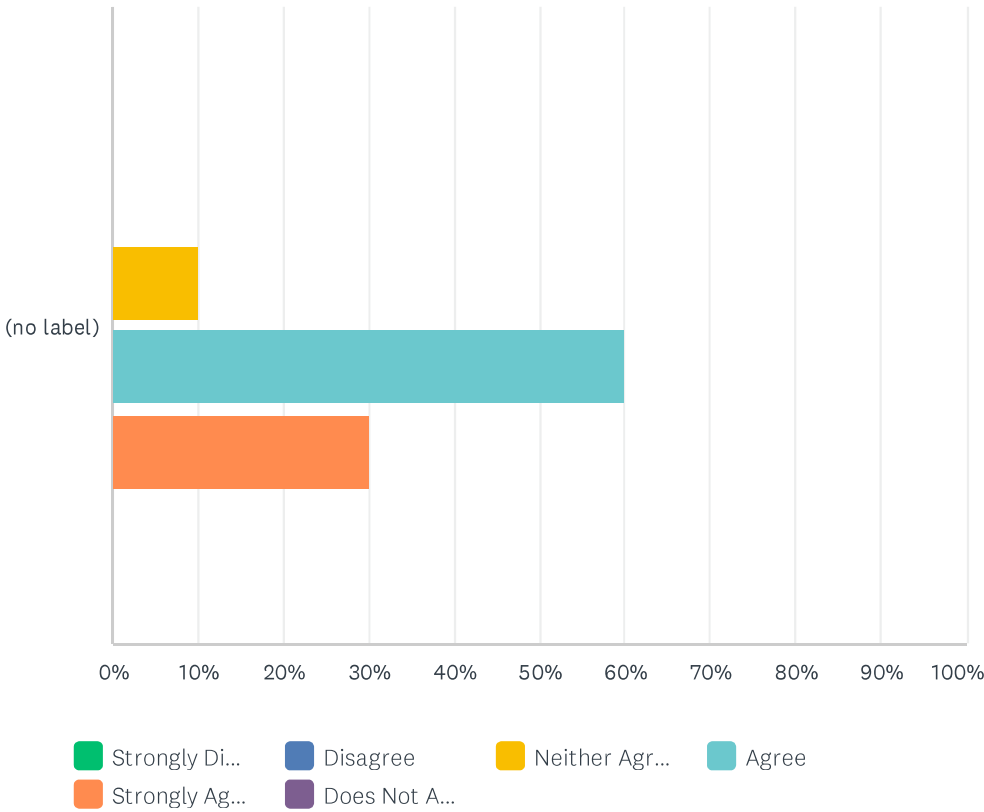
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	70.00% 7	20.00% 2	0.00% 0	10	4.10

Q24 The home is well maintained

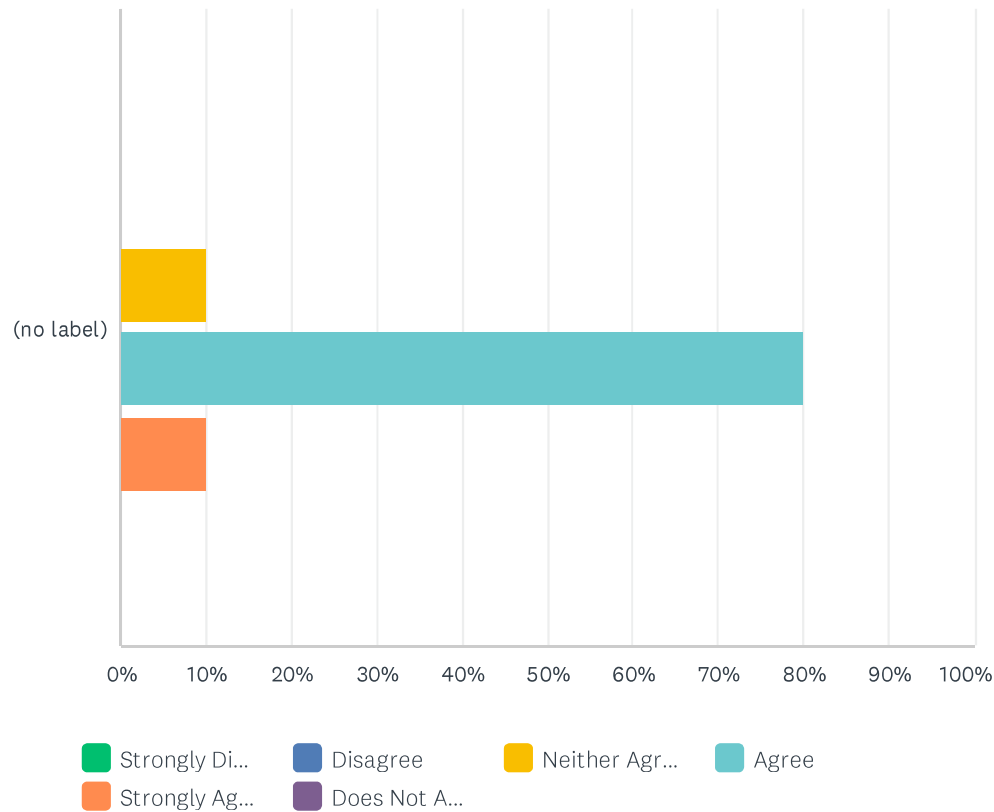
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	60.00% 6	30.00% 3	0.00% 0	10	4.20

Q25 The gardens and grounds outside are well maintained

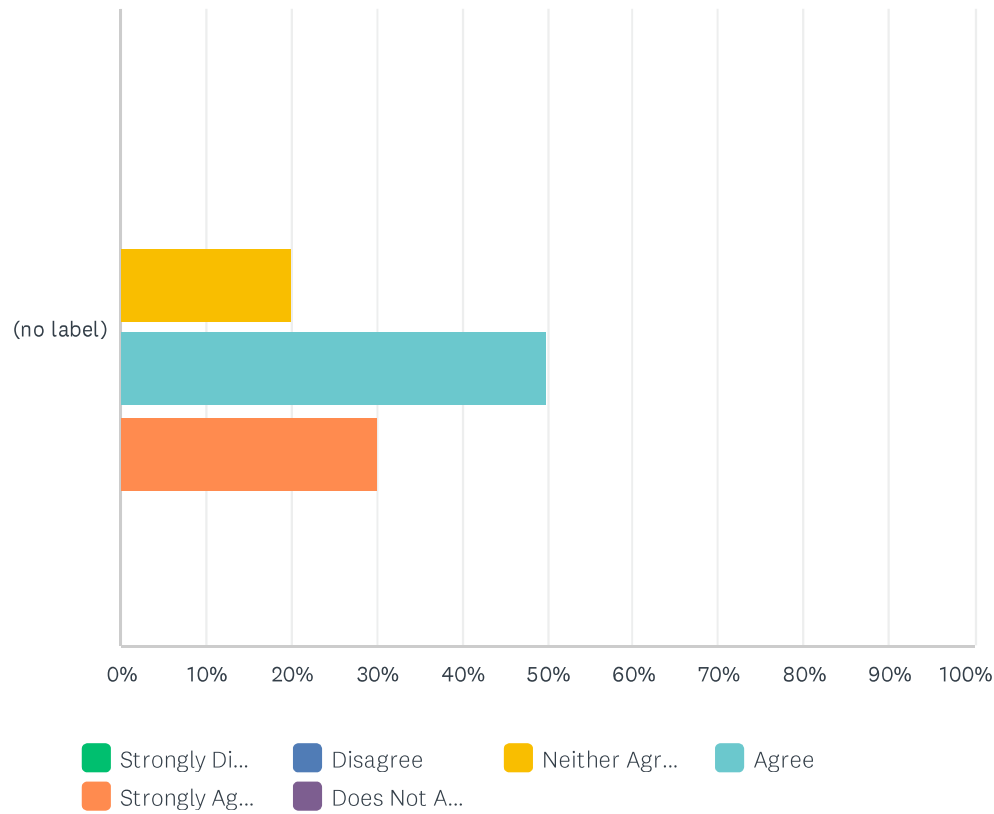
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	80.00% 8	10.00% 1	0.00% 0	10	4.00

Q26 The décor in shared public areas is warm and inviting

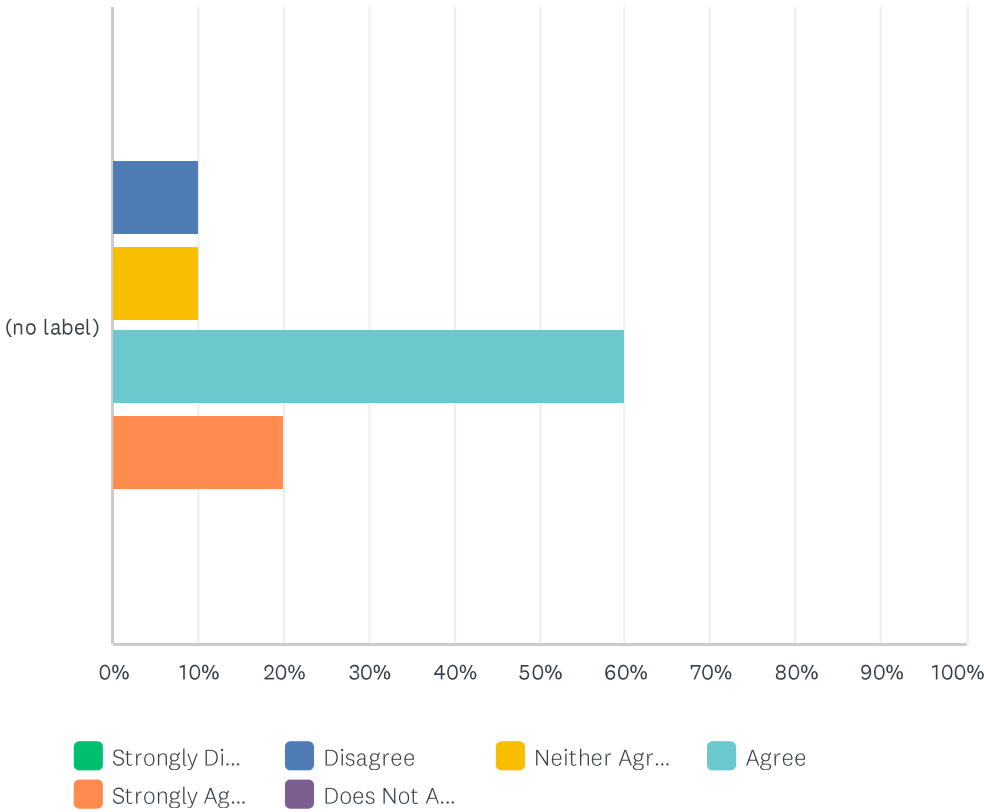
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	20.00% 2	50.00% 5	30.00% 3	0.00% 0	10	4.10

Q27 There is a home-like feel to our home

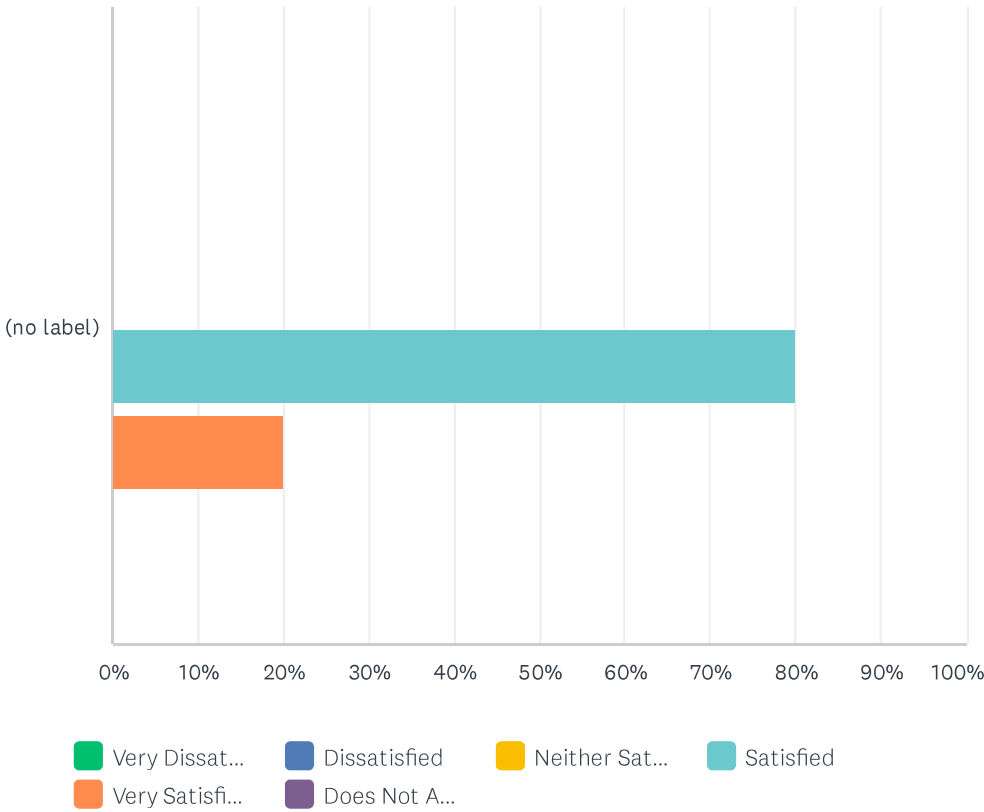
Answered: 10 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	10.00% 1	10.00% 1	60.00% 6	20.00% 2	0.00% 0	10	3.90

Q28 I enjoy the programs offered

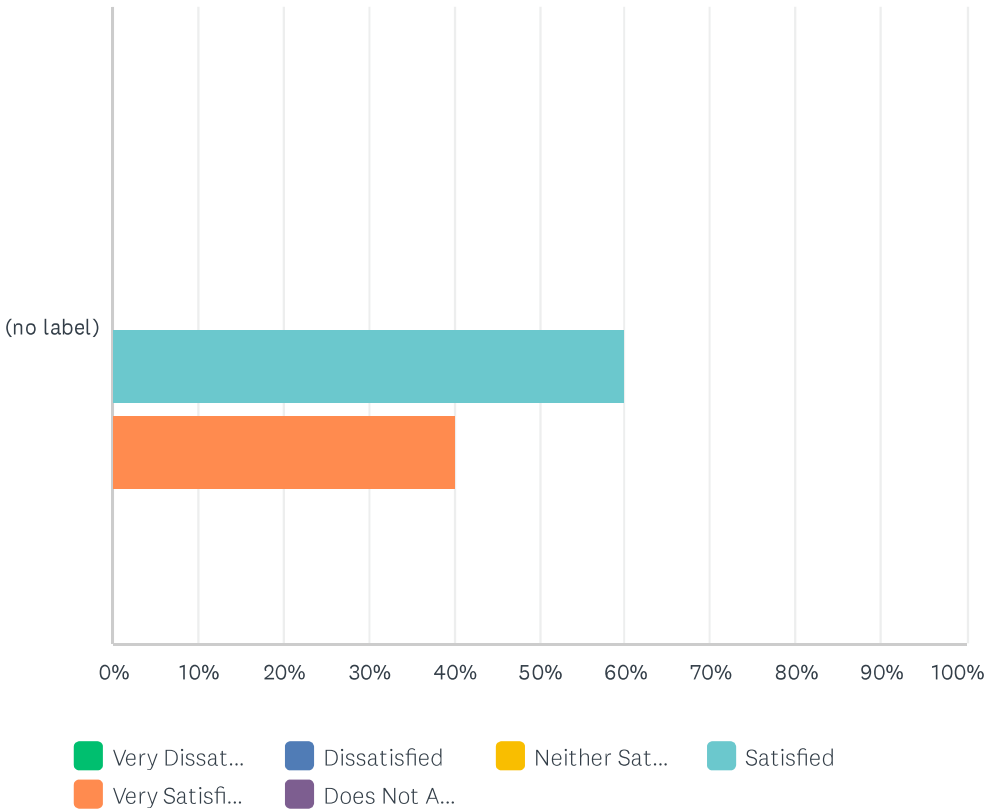
Answered: 10 Skipped: 0



	VERY DISSATISFIED	DISSATISFIED	NEITHER SATISFIED OR DISSATISFIED	SATISFIED	VERY SATISFIED	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	80.00% 8	20.00% 2	0.00% 0	10	4.20

Q29 I am able to participate in programs, and be as busy as I choose

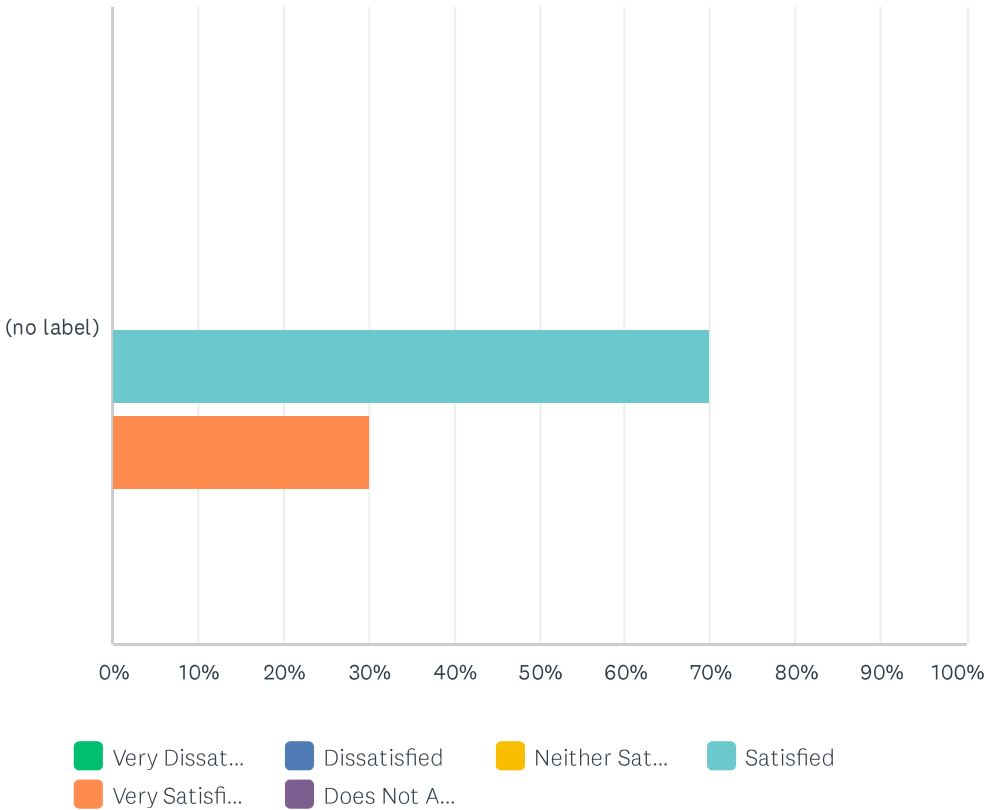
Answered: 10 Skipped: 0



	VERY DISSATISFIED	DISSATISFIED	NEITHER SATISFIED OR DISSATISFIED	SATISFIED	VERY SATISFIED	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	60.00% 6	40.00% 4	0.00% 0	10	4.40

Q30 There is a good variety of programs

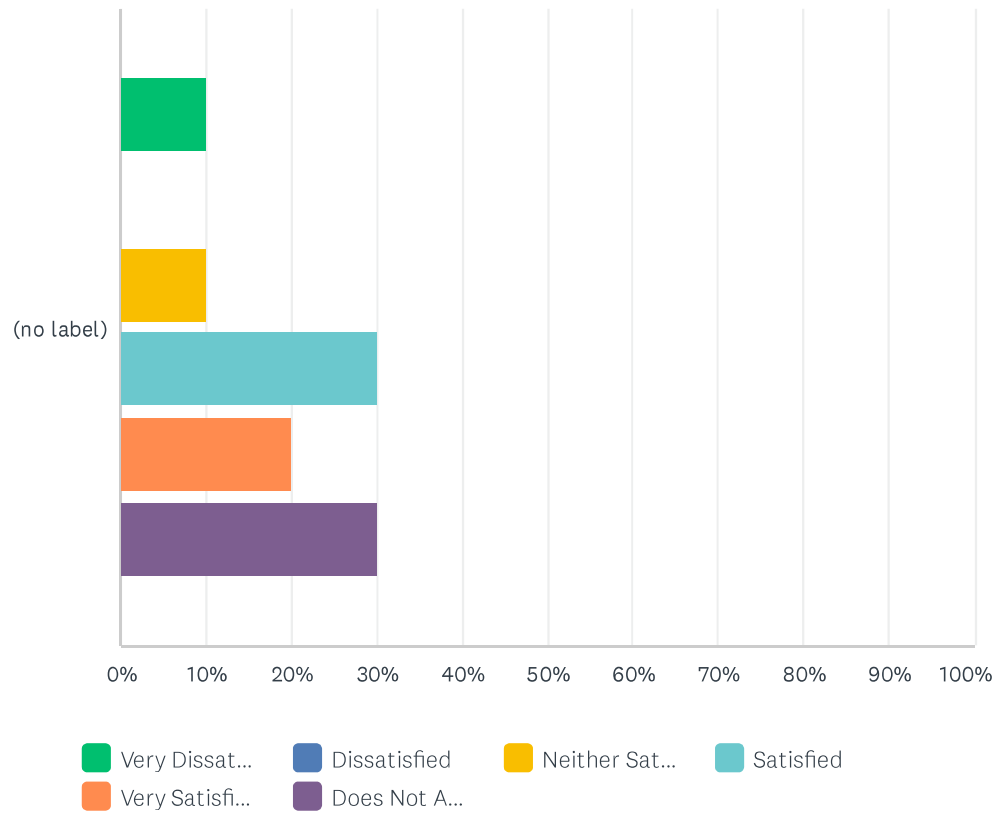
Answered: 10 Skipped: 0



	VERY DISSATISFIED	DISSATISFIED	NEITHER SATISFIED OR DISSATISFIED	SATISFIED	VERY SATISFIED	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	70.00% 7	30.00% 3	0.00% 0	10	4.30

Q31 Are there enough programs on the weekends?

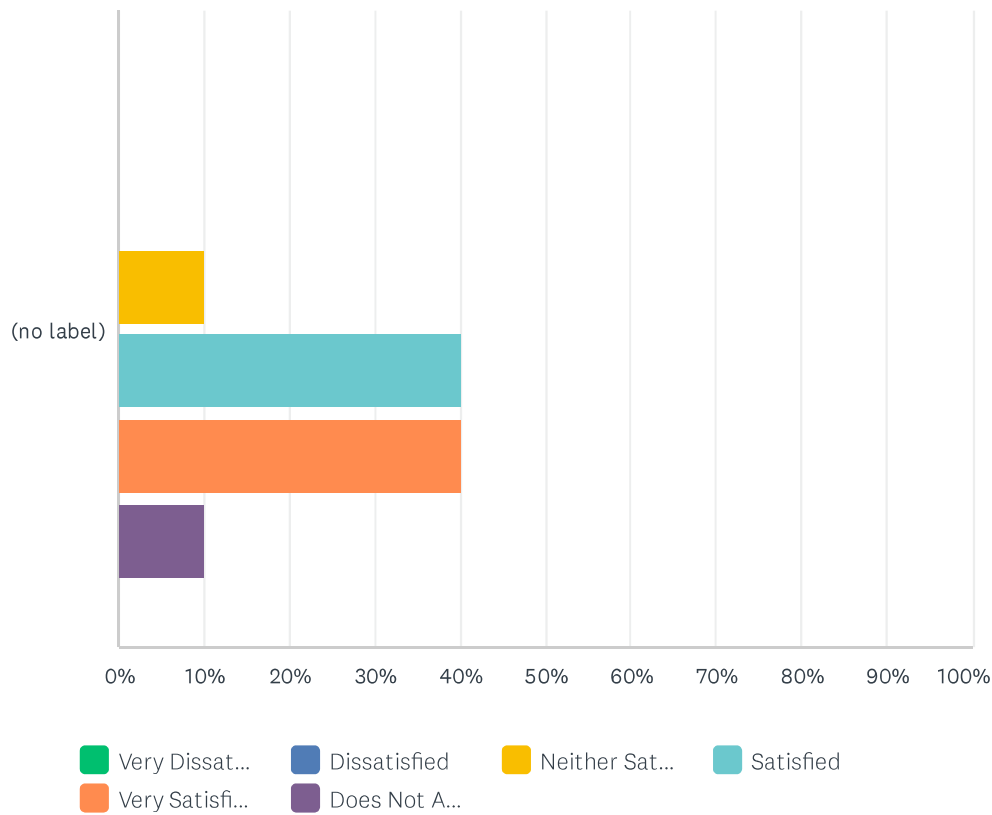
Answered: 10 Skipped: 0



	VERY DISSATISFIED	DISSATISFIED	NEITHER SATISFIED OR DISSATISFIED	SATISFIED	VERY SATISFIED	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	10.00% 1	0.00% 0	10.00% 1	30.00% 3	20.00% 2	30.00% 3	10	3.71

Q32 Do you receive enough attention from the staff in the programs department?

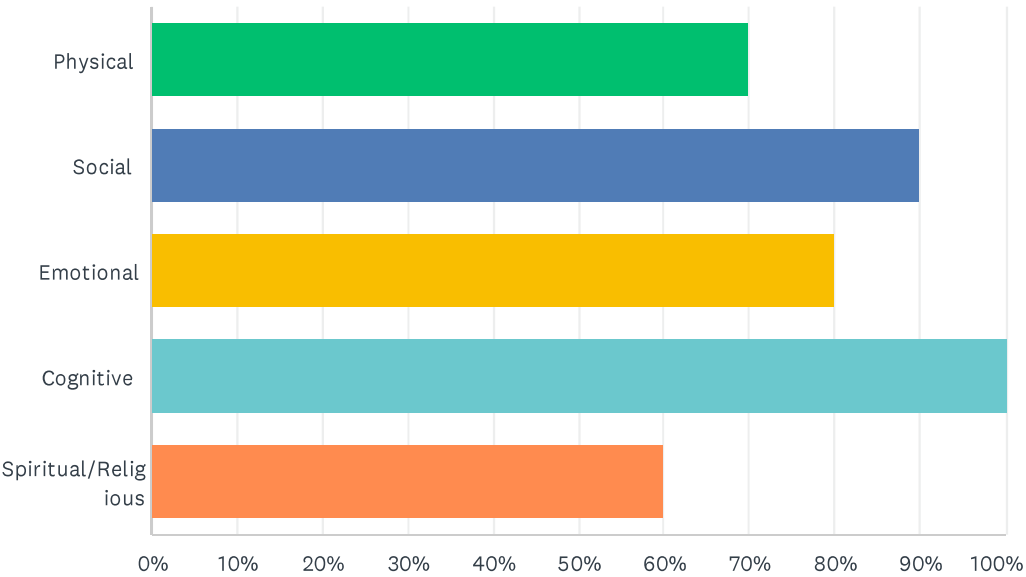
Answered: 10 Skipped: 0



	VERY DISSATISFIED	DISSATISFIED	NEITHER SATISFIED OR DISSATISFIED	SATISFIED	VERY SATISFIED	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	40.00% 4	40.00% 4	10.00% 1	10	4.33

Q33 I feel that the programs and opportunities offered to me satisfy my _____ needs and interests (check all that apply).

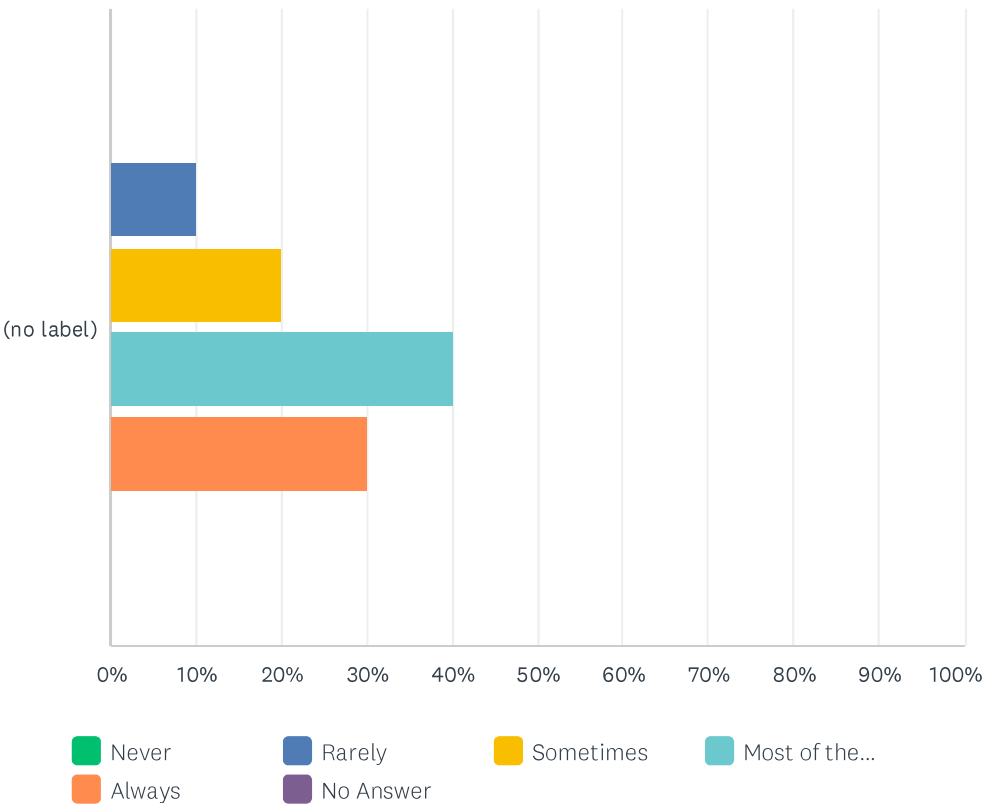
Answered: 10 Skipped: 0



ANSWER CHOICES	RESPONSES	
Physical	70.00%	7
Social	90.00%	9
Emotional	80.00%	8
Cognitive	100.00%	10
Spiritual/Religious	60.00%	6
Total Respondents: 10		

Q34 I am happy with the food choices

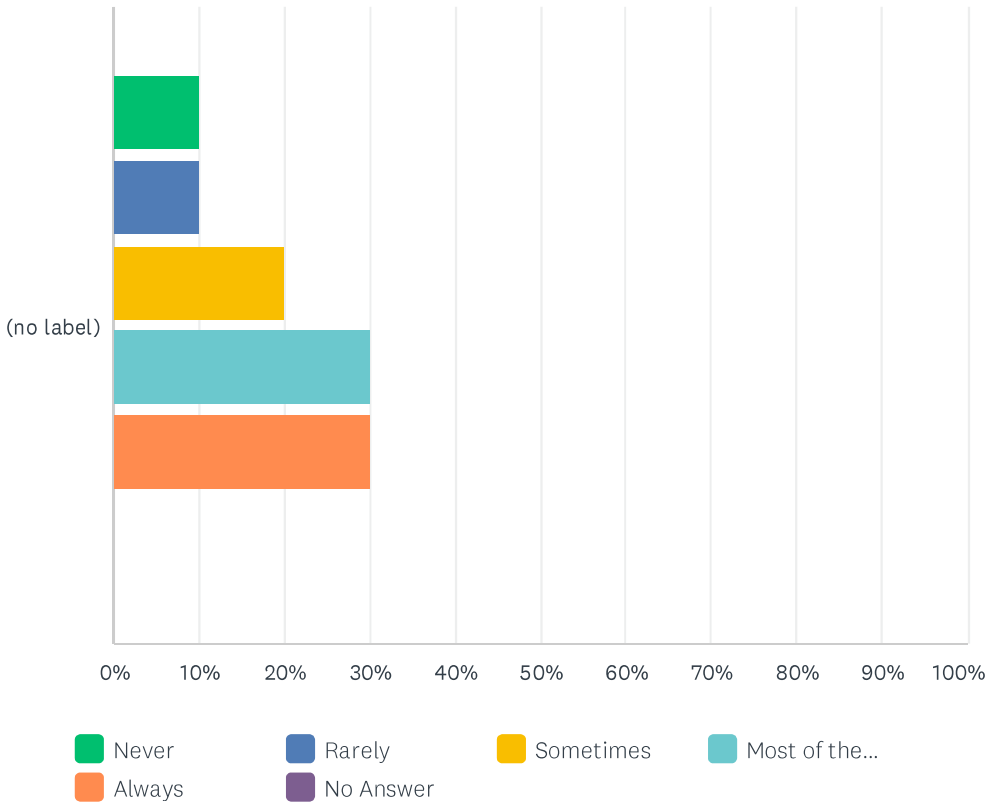
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	NO ANSWER	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	10.00% 1	20.00% 2	40.00% 4	30.00% 3	0.00% 0	10	3.90

Q35 Mealtime is an enjoyable time

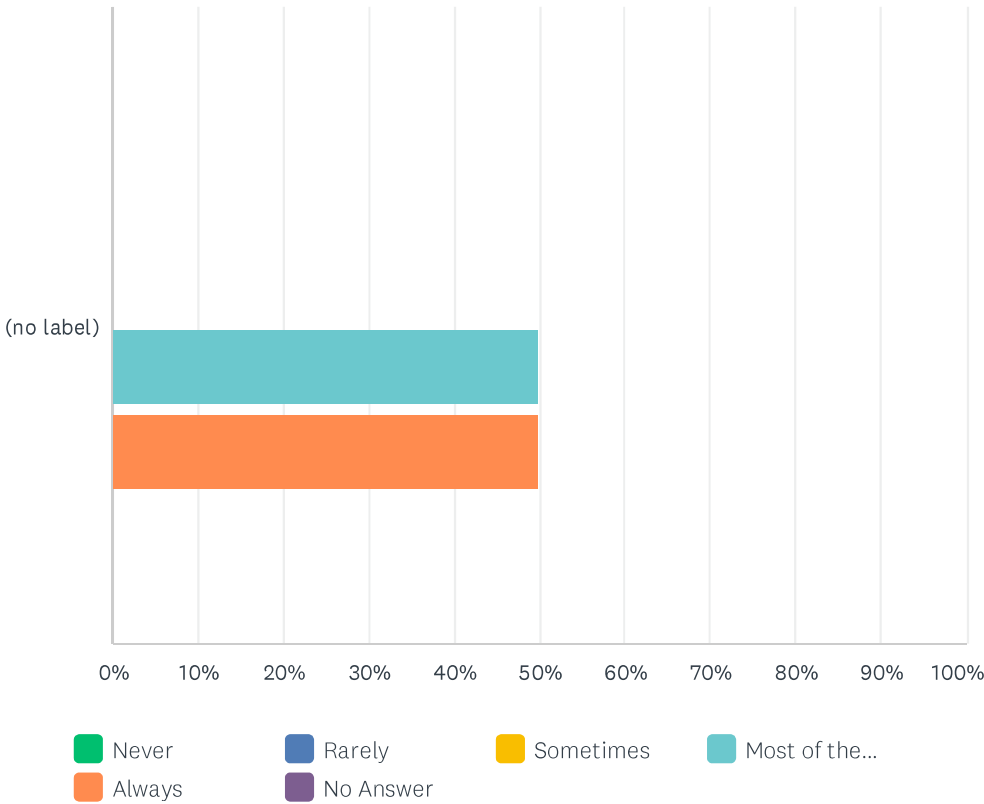
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	NO ANSWER	TOTAL	WEIGHTED AVERAGE
(no label)	10.00% 1	10.00% 1	20.00% 2	30.00% 3	30.00% 3	0.00% 0	10	3.60

Q36 I am able to get my meal choice

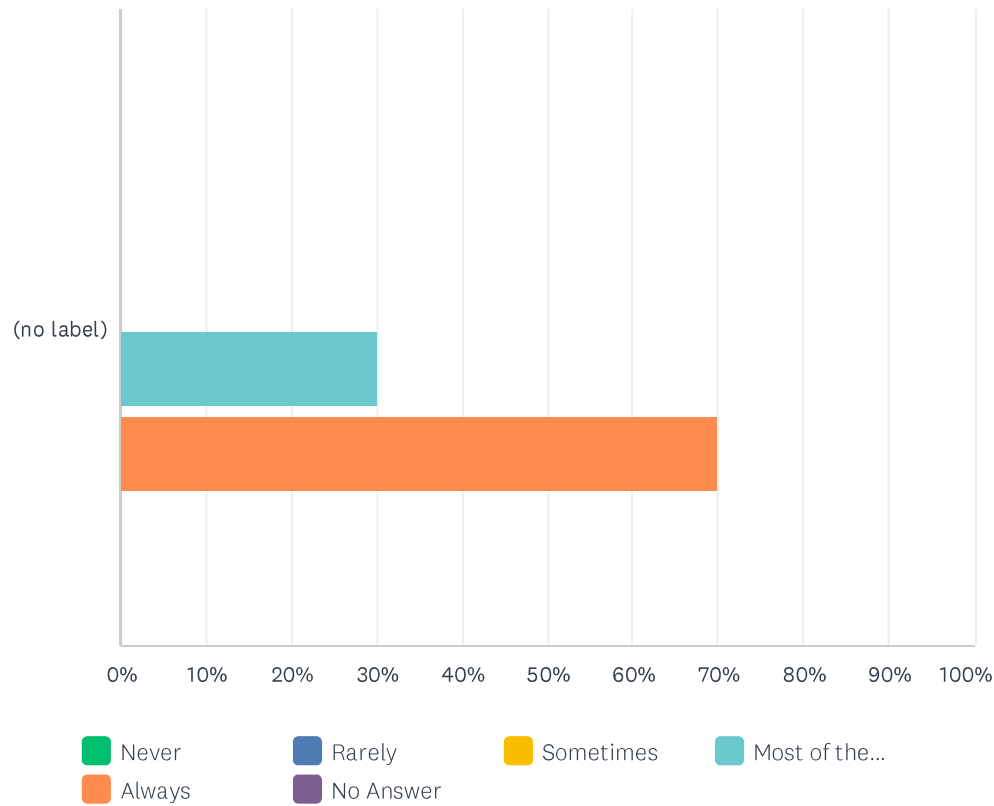
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	NO ANSWER	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	50.00% 5	50.00% 5	0.00% 0	10	4.50

Q37 I am satisfied with the quantity of food at meals

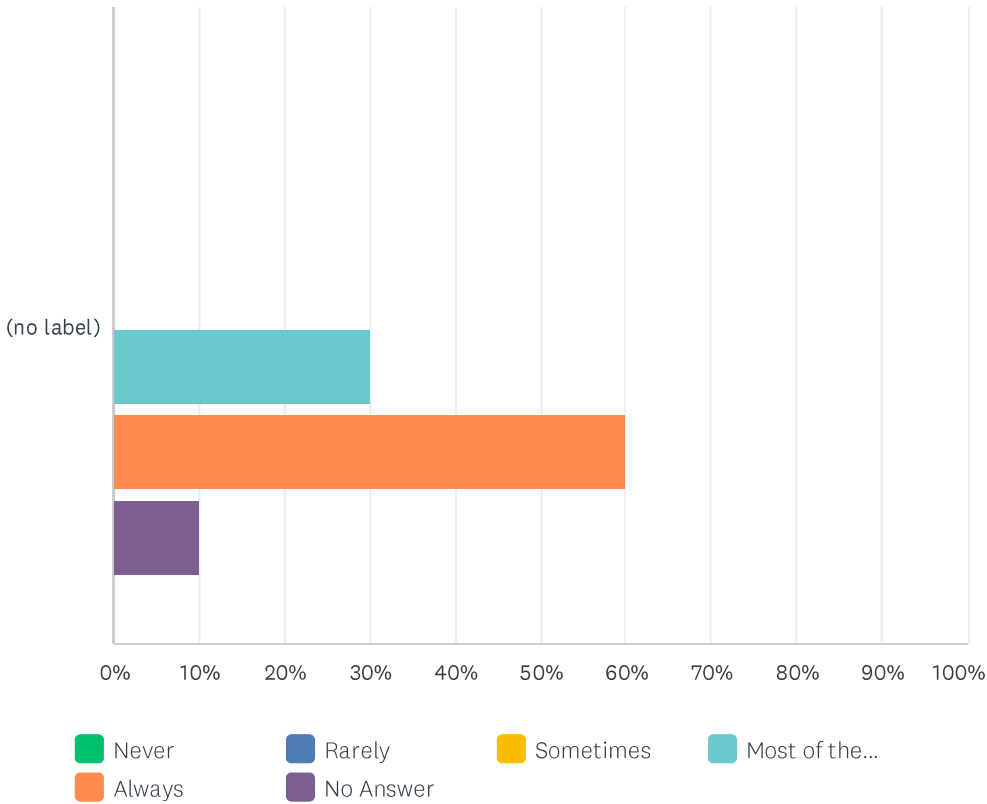
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	NO ANSWER	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	30.00% 3	70.00% 7	0.00% 0	10	4.70

Q38 There is a good variety of food

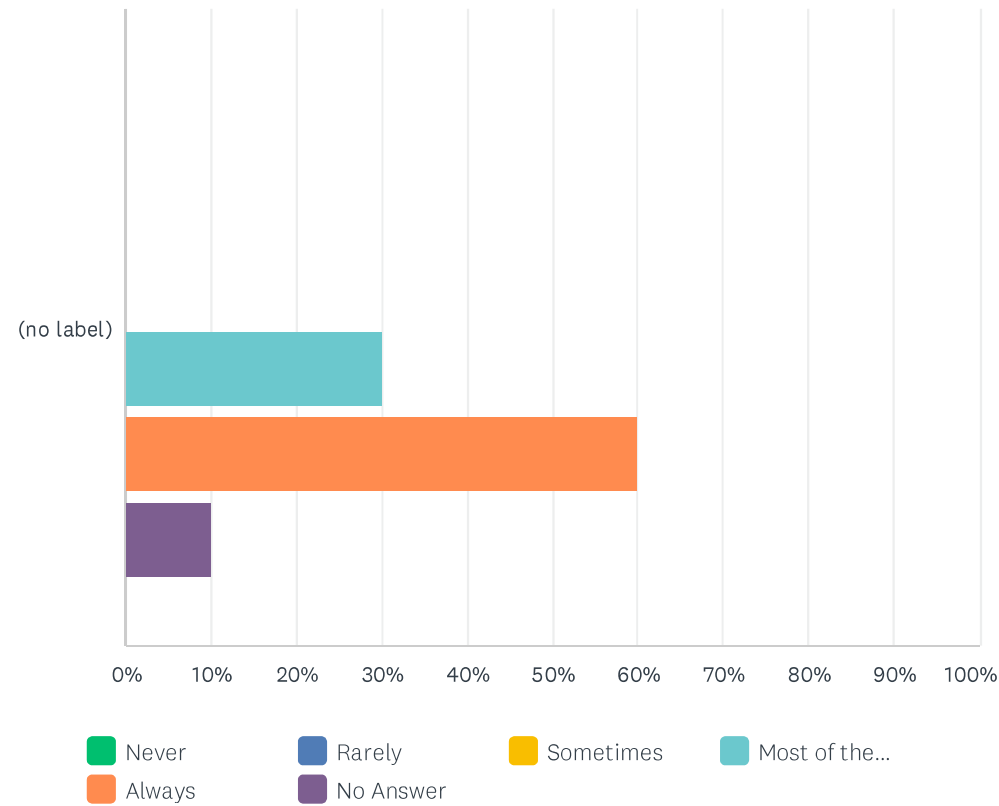
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	NO ANSWER	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	30.00% 3	60.00% 6	10.00% 1	10	4.67

Q39 There is a variety of food on the snack cart

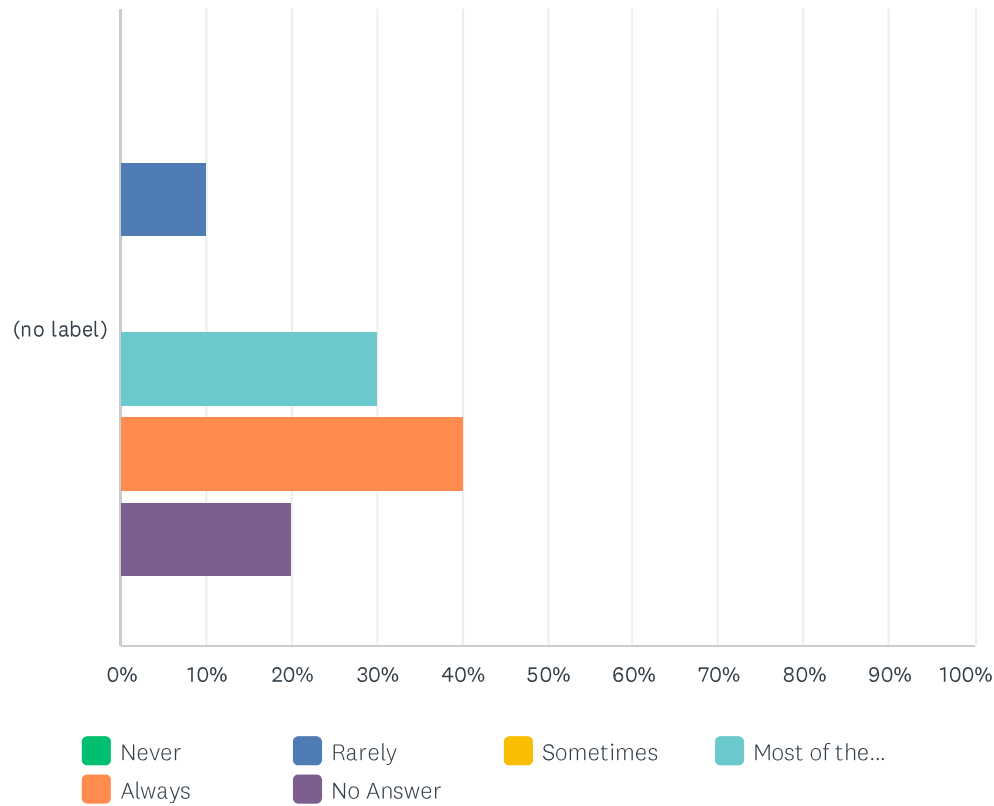
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	NO ANSWER	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	30.00% 3	60.00% 6	10.00% 1	10	4.67

Q40 The food is tasty and at a good temperature

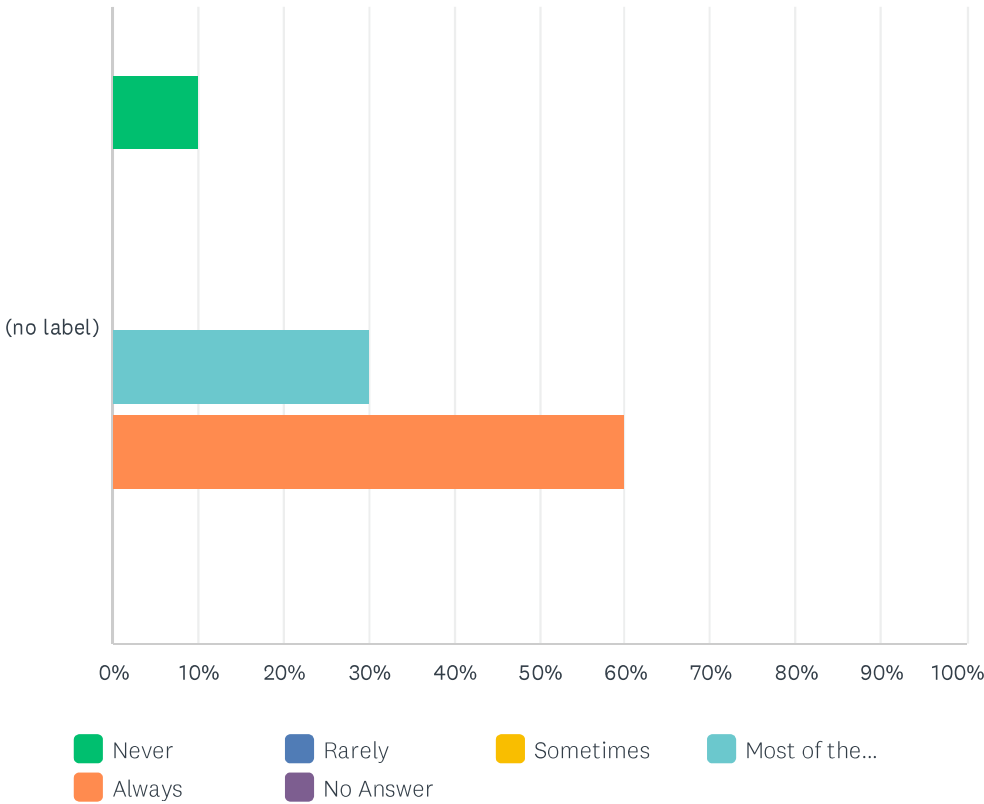
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	NO ANSWER	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	10.00% 1	0.00% 0	30.00% 3	40.00% 4	20.00% 2	10	4.25

Q41 I am pleased with the dining experience

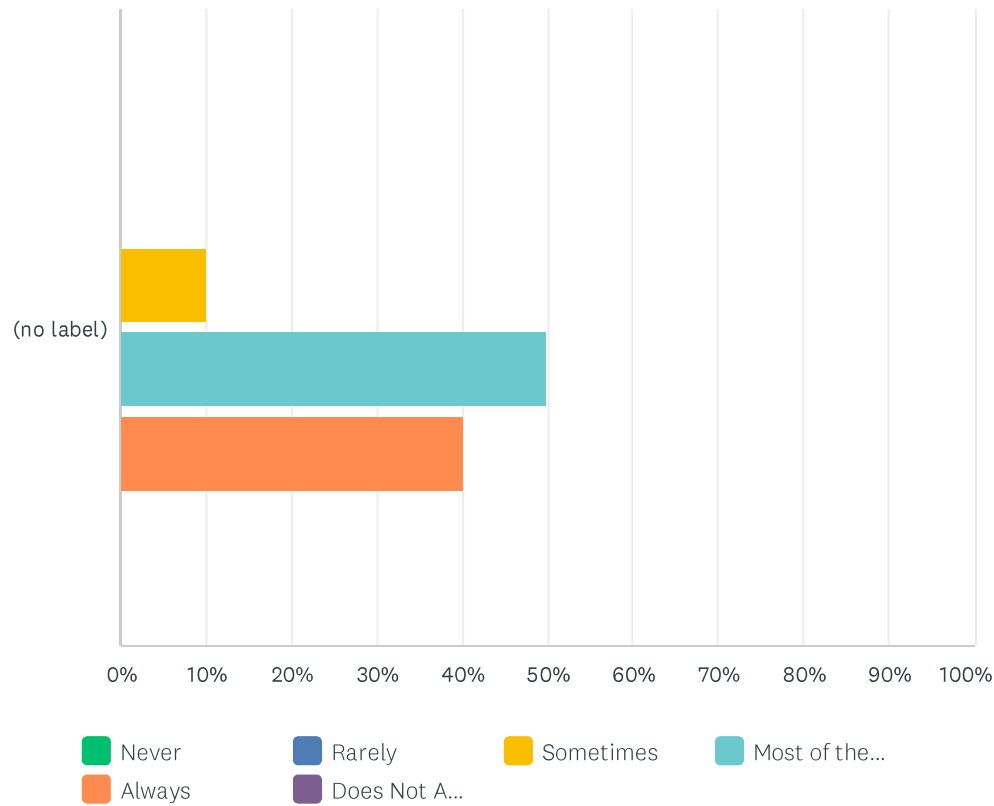
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	NO ANSWER	TOTAL	WEIGHTED AVERAGE
(no label)	10.00% 1	0.00% 0	0.00% 0	30.00% 3	60.00% 6	0.00% 0	10	4.30

Q42 How well do the staff listen to you

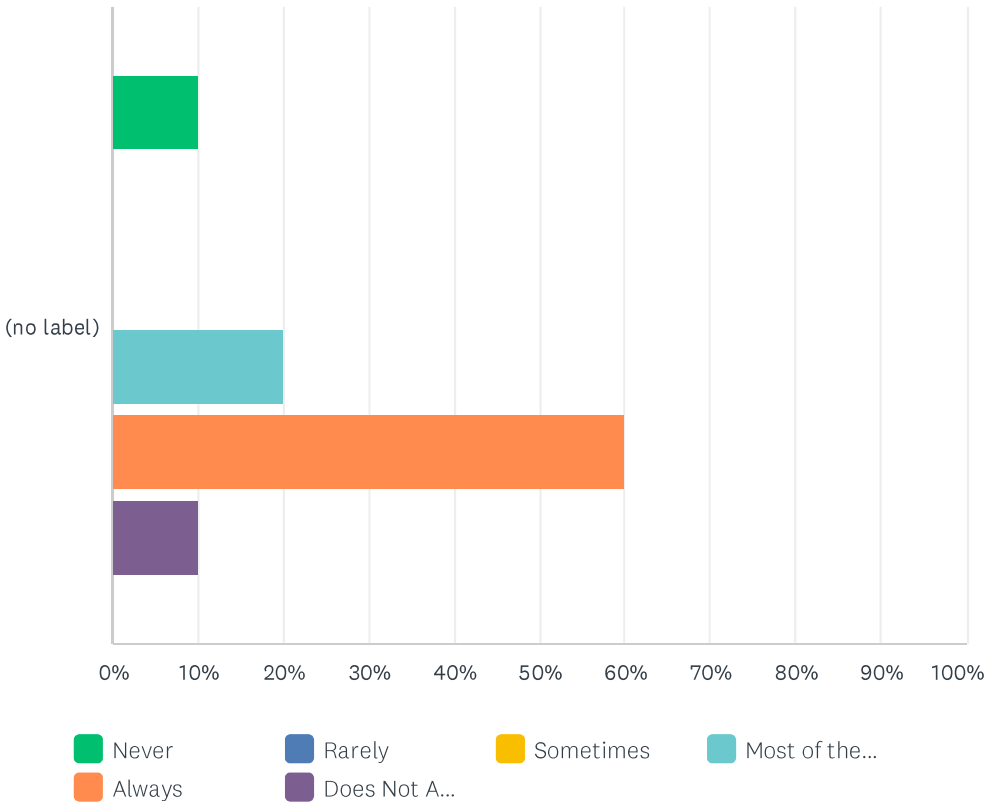
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	10.00% 1	50.00% 5	40.00% 4	0.00% 0	10	4.30

Q43 Would you recommend this nursing home to others?

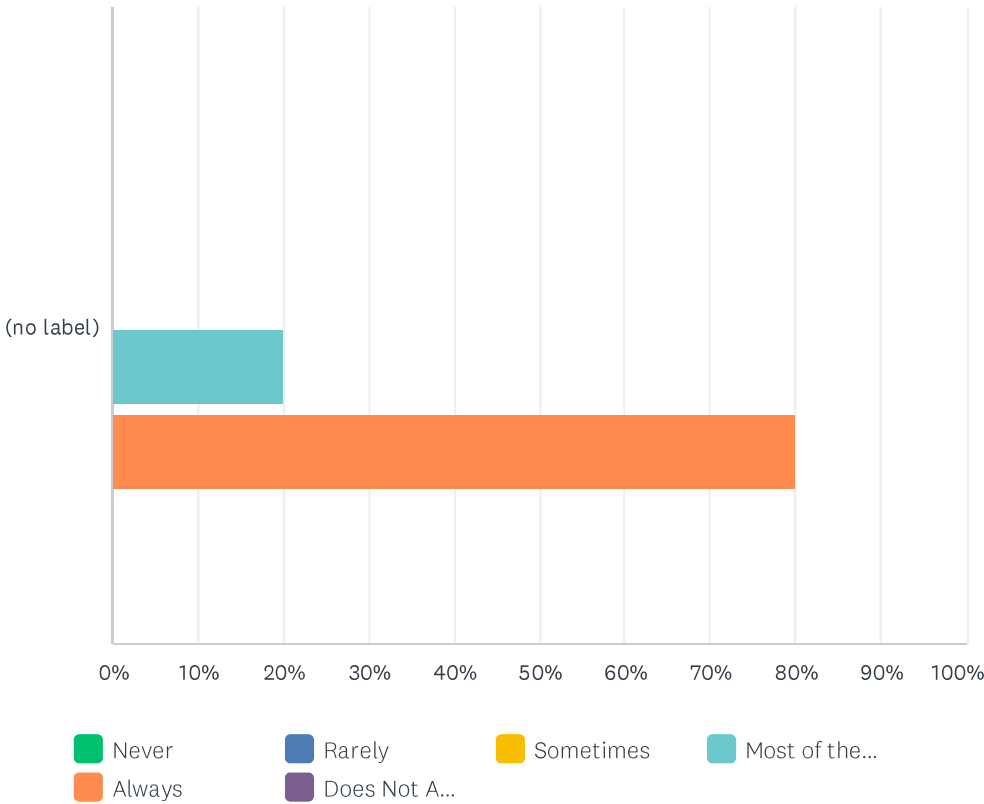
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	10.00% 1	0.00% 0	0.00% 0	20.00% 2	60.00% 6	10.00% 1	10	4.33

Q44 Do you feel safety is important to this home?

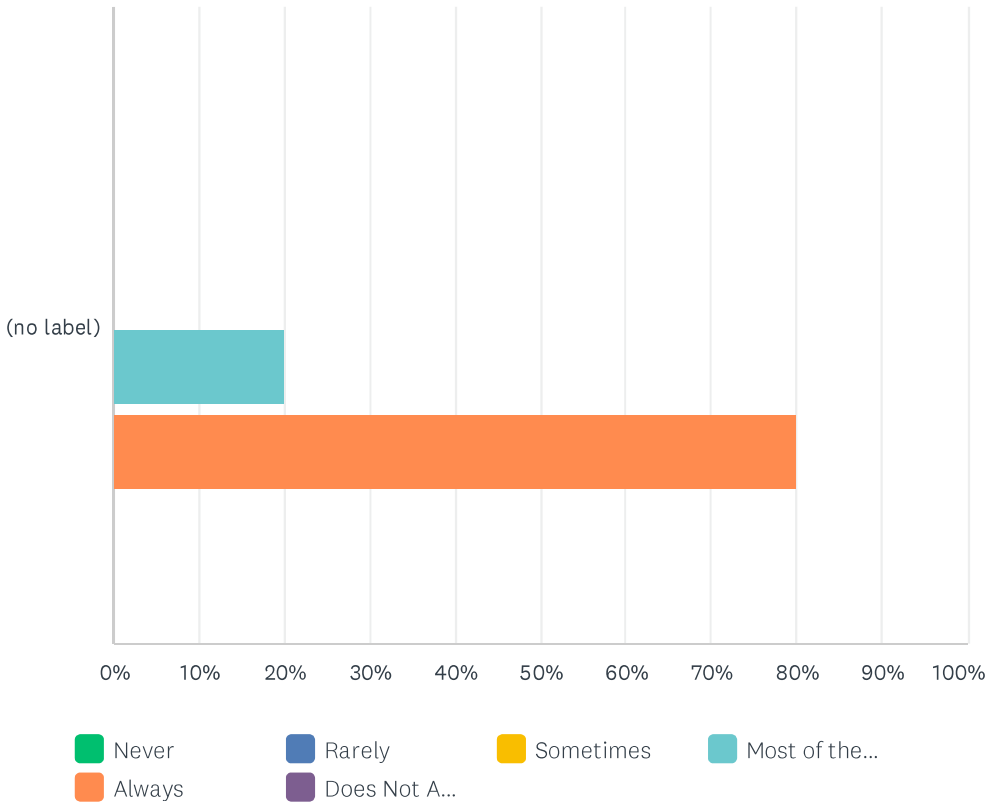
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	20.00% 2	80.00% 8	0.00% 0	10	4.80

Q45 Do you feel safe in this home?

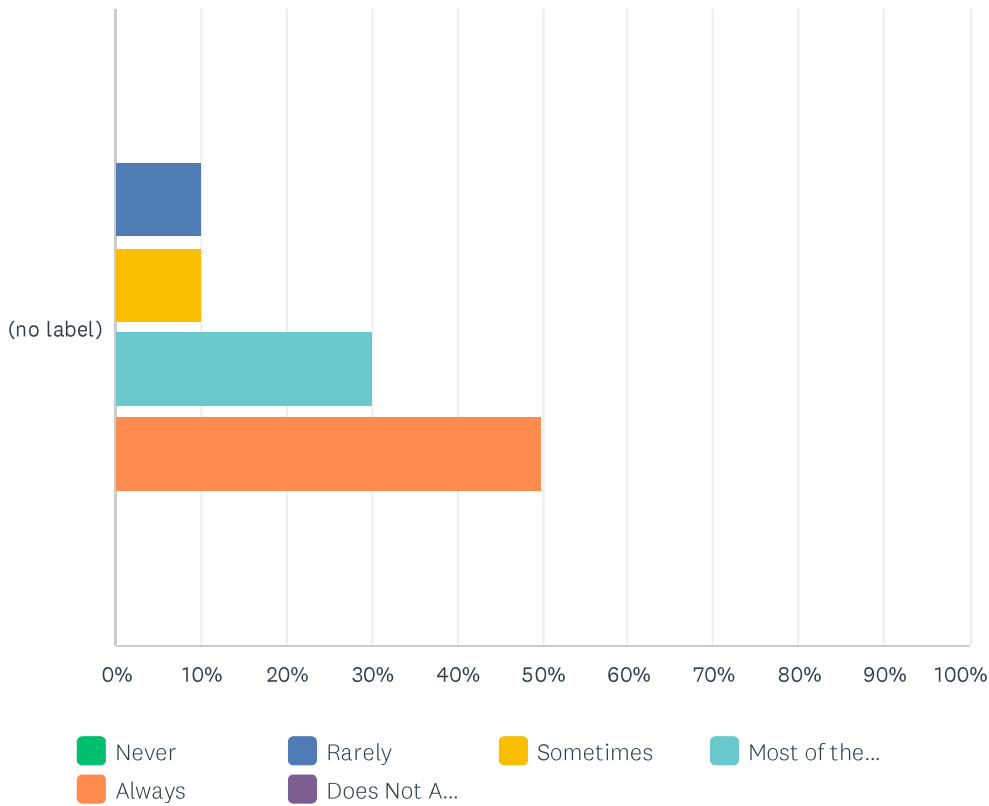
Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	20.00% 2	80.00% 8	0.00% 0	10	4.80

Q46 Do you feel calm and happy in this home?

Answered: 10 Skipped: 0



	NEVER	RARELY	SOMETIMES	MOST OF THE TIME	ALWAYS	DOES NOT APPLY TO ME	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	10.00% 1	10.00% 1	30.00% 3	50.00% 5	0.00% 0	10	4.20

Q47 Is there an area we could improve on?

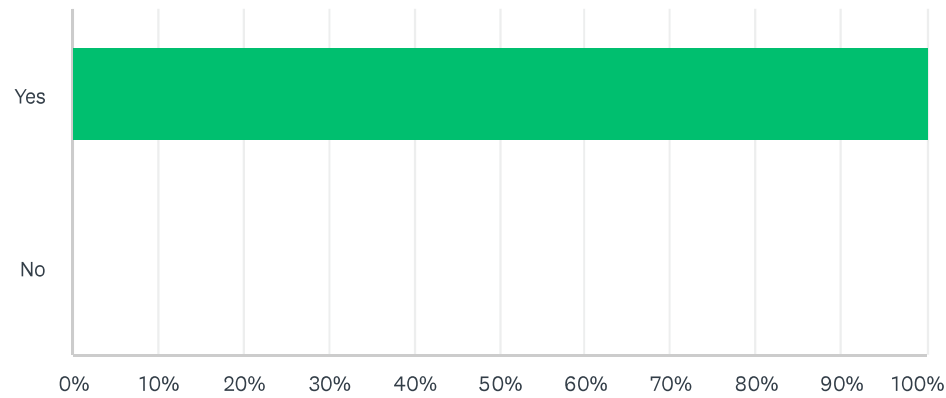
Answered: 7 Skipped: 3

Q48 Please let us know if there are any areas that you feel should be included in this survey

Answered: 2 Skipped: 8

Q49 Does the Product used fit properly, is it comfortable and easy to use?

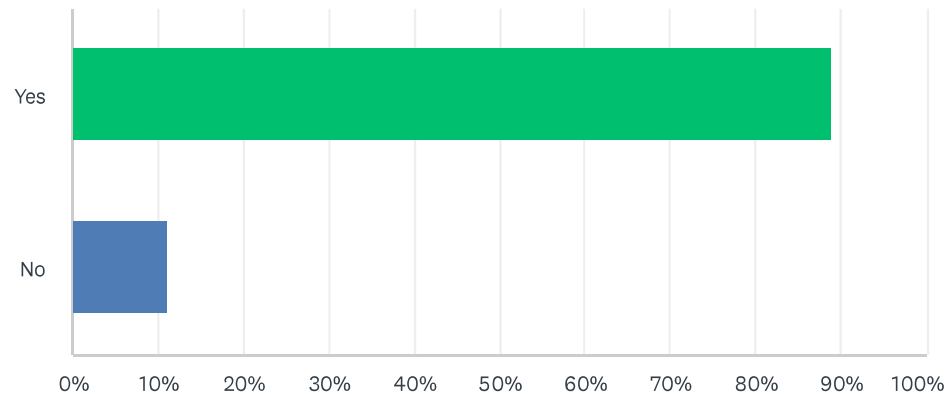
Answered: 9 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	9
No	0.00%	0
TOTAL		9

Q50 Product is readily available for use?

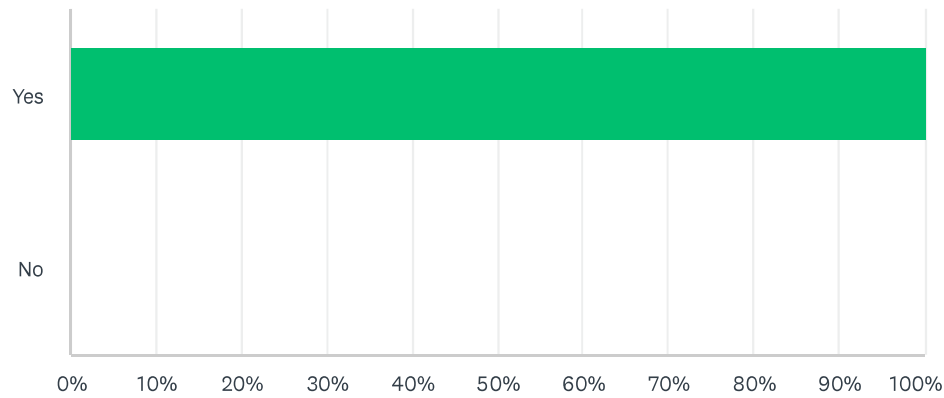
Answered: 9 Skipped: 1



ANSWER CHOICES		RESPONSES	
Yes		88.89%	8
No		11.11%	1
TOTAL			9

Q51 Product is satisfactory for your needs

Answered: 9 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	9
No	0.00%	0
TOTAL		9